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GUILFORD F. THORNTON. JR. gthornton@stokesbartholomew.com

November 12, 2003

Via Hand Delivery

The Honorable Deborah Taylor Tate, Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243

RE:

Application of BellSouth Long Distance, Inc. to Provide Competing Local

Telecommunications Services Docket No. (3-()/(a/2)

Dear Chairman Tate:

I am enclosing with this letter an application of BellSouth Long Distance, Inc. ("BSLD") to provide competing local telecommunications services in Tennessee on a statewide basis. As you are aware, BSLD currently holds a Certificate of Public Convenience and Necessity ("CCN") for Authority to Provide Resold InterLATA Services in Tennessee, granted in TRA Considering all the intervening factors, particularly the Federal Docket No. 97-01404. Communications Commission's (" FCC's") approval of BellSouth's §271 application and finding of compliance with 47 U.S.C. §272, BSLD has opted to amend its CCN to add the ability to provide local service statewide as well.

BSLD respectfully submits that the TRA's approval of BellSouth's §271 application, its findings regarding §272, its approval of BSLD's current CCN, the FCC's finding on the §271 application, and the recent Tennessee Court of Appeals decision in BellSouth BSE v. Tennessee Regulatory Authority all support the granting of an amended CCN for BSLD.

In its Order in Docket 97-01404, dated May 9, 1999, the Authority found that BSLD satisfied the managerial, financial and technical requirements contained in T.C.A. § 65-4-201(c) and that BSLD had demonstrated its willingness to adhere to all applicable policies, rules and orders of the Authority.

The Honorable Deborah Taylor Tate, Chairman November 12, 2003 Page Two

Thereafter, in BellSouth's §271 case, TRA Docket No. 97-00309, the Authority found unanimously that BellSouth demonstrated its compliance with § 272. (See TRA Advisory Opinion dated October 10, 2002 at 45). Likewise, the FCC, in its Order granting BellSouth's §271 Application in Tennessee, found that BellSouth satisfied all requirements of §272, including structural separation and the nondiscrimination safeguards. (See FCC Memorandum Opinion and Order, released December 19, 2002, at 87).

Finally, BSLD notes that the Tennessee Court of Appeals, in its opinion *BellSouth BSE v. Tennessee Regulatory Authority*, filed February 18, 2003, suggests that the kinds of safeguards outlined in §272 are sufficient and the preferred means to address any concerns regarding any potential for prospective anticompetitive activity by BellSouth Telecommunications, Inc. and its affiliates.

Updated information for BSLD is set forth in the attached Application. A check for the \$25.00 filing fee is also enclosed, together with an original and 13 copies of the Application.

BSLD respectfully requests that the Authority review the Application as soon as reasonably possible. Thank you for your attention to this matter. Should you have any questions or require anything further at this time, please do not hesitate to contact me.

Sincerely,

Guilford F. Thornton, Jr.

Mountany

GFT/sef

Enclosures

cc: Harris Anthony w/enclosures

BEFORE THE TENNESSEE REGULATORY AUTHORITY

IN THE MATTER OF THE APPLICATION OF BELLSOUTH LONG DISTANCE, INC. FOR AUTHORITY TO PROVIDE COMPETING LOCAL TELECOMMUNICATION SERVICES

APPLICATION FOR AUTHORITY TO PROVIDE COMPETING LOCAL TELECOMMUNICATIONS SERVICES

Pursuant to applicable Tennessee Statues and the Rules and Regulations of the Tennessee Regulatory Authority and Section 253 of the Federal Telecommunications Act of 1996 ("Act'), BellSouth Long Distance, Inc. ("BSLD") respectfully requests that the Tennessee Regulatory Authority ("TRA") grant to BSLD authority to provide competing local telecommunications services, including exchange access telecommunications services, within the State of Tennessee. BSLD is willing and able to comply with all applicable rules and regulations in Tennessee pertaining to the provision of competing local telecommunications services. TCA 65-4-201

In support of its Application, BSLD submits the following:

1. The full name and address of the Applicant is:

BellSouth Long Distance, Inc. 400 Perimeter Center Terrace, Suite 350 Atlanta, GA 30346 Telephone: (770) 352-3077

Questions regarding this application should be directed to:

Mary Jean Dennis
Director-Business Implementation & Compliance
400 Perimeter Center Terrace, Suite 350
Atlanta, Georgia 30346
(770) 352-3077 (phone)
(678) 443-3470 (FAX)
mary.dennis@bellsouth.com (e-mail)

Contact name and address at the Company is:

Mary Jean Dennis
Director-Business Implementation & Compliance
400 Perimeter Center Terrace, Suite 350
Atlanta, Georgia 30346
(770) 352-3077 (phone)
(678) 443-3470 (FAX)
mary.dennis@bellsouth.com (e-mail)

2. <u>Organizational Chart of Corporate Structure Include any pertinent acquisition or merger information.</u>

See Exhibit A

3. Corporate information:

BSLD was incorporated in the state of Delaware on March 13, 1996. A copy of BSLD's Articles of Incorporation and amendments are provided in **Exhibit B**. A copy of BSLD's Certificate of Authority to transact business in the State of Tennessee is provided in **Exhibit C**. The names and addresses of the principal corporate officers are in **Exhibit D**. There are no officers in Tennessee. The biographies of the principal officers and any other key technical staff are included in **Exhibit E**.

4. <u>BSLD possesses the managerial, technical and financial ability to provide local telecommunications service in the State of Tennessee as demonstrated below:</u>

A. Financial Qualifications:

In support of its financial qualifications, BSLD submits the year-end 2002 SEC Form 10-K of its parent company, BellSouth Corporation in **Exhibit F**. BellSouth Corporation is a diversified telecommunications company, serving approximately 14 million customers (more than 24 million local access lines) throughout the United States. BellSouth's principal lines of business are local communications, long distance and data transmission including dial-up and broadband Internet access. Local exchange revenues were approximately\$18 billion in 2002. Cash and cash equivalents provided from operations in 2002 exceeded \$2 billion. The Company has a number of financing vehicles in place to ensure adequate liquidity in meeting its anticipated funding needs.

Exhibit F summarizes the recent financial performance of the parent company, including the results of BSLD. These include income statements, balance sheets, and statement of cash flows for year-end 2002. Thus, BSLD asserts that it has the financial resources necessary to operate as a competitive local service provider in Tennessee.

The Company does not presently anticipate developing a capital expenditures budget in Tennessee. All local services offered by the Company will be will provided through the use of resold local services or through the use of unbundled network elements ("UNE").

BSLD's financials do not reflect any revenues or expenses associated with reciprocal compensation since the Company plans to derive its local service revenue from the use of resold services and the use of unbundled network elements. However, the Company plans to enter "Bill and Keep" reciprocal compensation arrangements with other carriers if any reciprocal compensation is required. Additionally, the Company expects its local traffic to be balanced, thus having no net impact on the financial projections of the Company.

Corporate Surety Bond is provided as **Exhibit G**

B. <u>Managerial Ability</u>:

As shown in **Exhibit E** to this Application, BSLD has the managerial expertise to successfully operate a telecommunications enterprise in Tennessee. As described in the attached biographical information, BSLD's management team has extensive management and business experience in telecommunications.

C. <u>Technical Qualifications</u>:

BSLD services will satisfy the minimum standards established by the TRA. The Company will file and maintain tariffs in the manner prescribed by the TRA and will meet minimum basic local standards, including quality of service and billing standards required of all LEC'S regulated by the TRA. BSLD will not require customers to purchase CPE, that cannot be used with the Incumbent Local Exchange Carrier's systems. As noted in the biographies of the principal officers in **Exhibit E**, there are officers with many years of telecommunications expertise. Thus, BSLD is certainly technically qualified to provide local exchange service in Tennessee.

5. Proposed Service Area:

The Applicant is authorized to provide long distance telecommunications services in all 50 States. In addition, BSLD is certificated as a CLEC in the state of Connecticut.

The applicant proposes to offer its services throughout the State of Tennessee through resale and Unbundled Network Elements (UNE's). These areas are currently being served by BellSouth Telecommunications, Inc, Sprint/United and Citizens, which are designated as open to competition.

6. Types of Local Exchange Service to be provided:

BSLD expects to offer a variety of local exchange services, primarily to business customers in Tennessee with an emphasis on complex data services, such as frame relay service. BSLD may also offer services to residential customers in Tennessee in the future.

Grant of the Application will further the goals of the Tennessee General Assembly and further the public interest by expanding the availability of competitive telecommunications services in the State of Tennessee. In addition, intrastate offering of these services is in the public interest because the services will provide Tennessee customers increased efficiencies and cost savings. Authorizing BSLD to provide local exchange telecommunications services will also facilitate economic development.

In particular, the public will benefit both directly, through the use of the competitive services to be offered by BSLD and indirectly, because BSLD's presence in Tennessee will increase the incentives for other telecommunications providers to operate more efficiently, offer more innovative services, reduce their prices, and improve their quality of service. Grant of this Application will further enhance the service options available to Tennessee citizens for the reasons set forth above.

7. Repair and Maintenance:

BSLD understands the importance of effective customer service for local service customers. BSLD has made arrangements for its customers to call the Company at its toll-free customer service numbers as follows:

Toll-Free: Residential: (within Tennessee) (NPA) – 557-6500

Toll-Free: Residential: (outside Tennessee) – (800) 753-0223

Toll-Free: Small Business (within Tennessee) (NPA) – 557-6000

Toll-Free: Small Business (outside Tennessee) – 800-766-9115

Toll-Free: Complex Business – (800) 895-2222

In addition, customers may contact the Company in writing at the headquarters address, as well as via email at **bsld.appeals@bellsouth.com**. The appropriate toll free number will be printed on the customer's monthly billing statements.

8. <u>Small and Minority Owned Telecommunications Business Participation Plan:</u>

See Exhibit H

9. <u>Toll Dialing Parity Plan</u>:

At the present time, the Company has no immediate plan to offer voice grade services in the State of Tennessee.

10. Applicant has served notice of this application on the incumbent local exchange telephone companies in Tennessee with a statement regarding the company's intention of operating geographically. See **Exhibit I** for the notice list of Incumbent local telephone companies.

11. <u>Numbering Issues:</u>

The Company has no plans to acquire any NPA/NXX's during its initial year of operation in the State of Tennessee.

12. <u>Tennessee Specific Operational Issues: Statements provided in Exhibit J</u>

13. Miscellaneous:

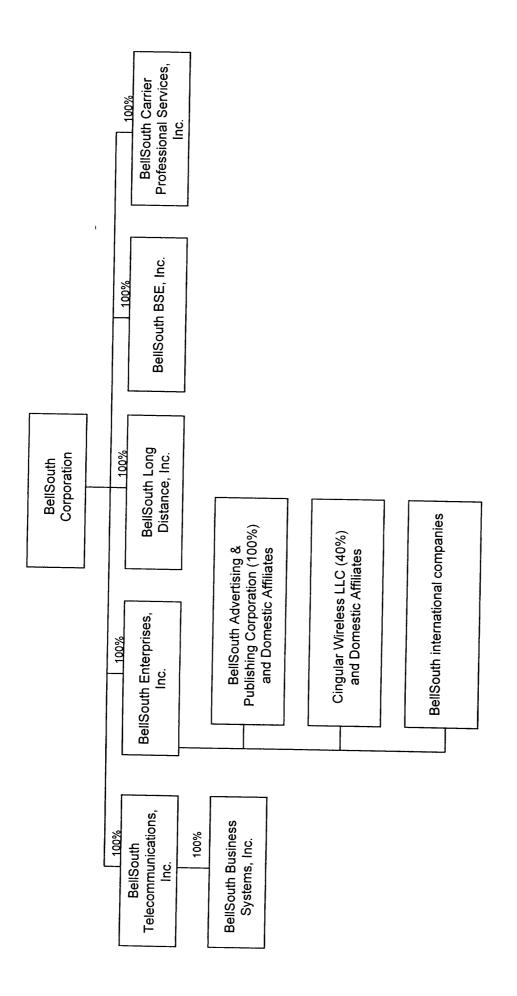
- A. Sworn Pre-filed testimony: **Exhibit K**
- B. Applicant may require customer deposits as specified in the Company's tariffs and in accordance with TRA Rules and Regulations.
- C. See **Exhibit L** for a summary of complaints
- D. A copy of Applicant's illustrative tariff is attached, for informational purposes only, as **Exhibit M.**

CONCLUSION:

BSLD respectfully requests that the TRA enter an order expanding its certificate of convenience and necessity to operate as a competing telecommunications service provider and authority to provide a full range of local exchange on a facilities-based and resale basis throughout the State of Tennessee in the service areas of BellSouth, Sprint-United, Citizens and any other ILEC that does not enjoy a rural exemption under Section 251(f) of the Telecommunications Act of 1996. For the reasons stated above, BSLD's provision of these services would promote the public interest by providing high quality service at competitive prices and by creating greater economic incentives for the development and improvement for all competing providers.

Respectfully submitted this 16th day of October, 2003

Guilford F. Thornton, Jr.
Stokes Bartholomew Evans & Petree, P.A.
424 Church Street, Suite 2800
Nashville, TN 37219
615/259-1492



State of Delaware

PAGE 1

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT CUPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

*BELLSOUTH LONG DISTANCE INC. TA GEORGIA CORPORATION,

WITH AND INTO BELLSOUTH LONG DISTANCE, INC. UNDER THE NAME OF BELLSOUTH LONG DISTANCE, INC. A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS DEFENDE THE FREEENTH DATOF MARCH, A.D. 1996, AT 3 D'ELDCY M.

A GERTIFIED COPYTICE THE BEEN FORWARDED TO

1393.1847.1901



2602130

8100M

Edward J. Freel, Secretary of State

AUTHENTICATION:

7865896

DATE:

CERTIFICATE OF MERGER OF BELLSOUTH LONG DISTANCE, INC. A GEORGIA CORPORATION, INTO BELLSOUTH LONG DISTANCE, INC. A DELAWARE CORPORATION

The undersigned corporations, organized and existing under and by virtue of the Georgia Business Corporation Code and the General Corporation Law of the State of Delaware,

DO HEREBY CERTIFY:

FIRST: That the name and state of incorporation of each of the constituent corporations of the merger is as follows:

Name State of Incorporation

BELLSOUTH LONG DISTANCE, INC. Georgia

BELLSOUTH LONG DISTANCE, INC. Delaware

SECOND: That an Agreement of Merger between the parties to the merger has been approved, adopted, certified, executed and acknowledged by each of the aforesaid constituent corporations in accordance with the provisions of subsection (c) of Section 252 of the General Corporation Law of the State of Delaware, to wit, by BELLSOUTH LONG DISTANCE, INC., a Georgia corporation, in accordance with Sections 14-2-1101, 14-2-1103, 14-2-1105, 14-2-1106 and 14-2-1107 of the Georgia Business Corporation Code, and by BELLSOUTH LONG DISTANCE, INC., a Delaware corporation, in the same manner as provided in Section 251 of the General Corporation Law of the State of Delaware.

THIRD: The name of the surviving corporation of the merger is BELLSOUTH LONG DISTANCE, INC., a Delaware corporation.

FOURTH: That the Certificate of Incorporation of BELLSOUTH LONG DISTANCE, INC., the Delaware corporation which will survive the merger, shall be the Certificate of Incorporation of the surviving corporation.

FIFTH: This Certificate of Merger shall be effective as of 11:59 p.m. on March 13, 1996.

SIXTH: That the executed agreement of merger is on file at the principal place of business of the surviving corporation. The address of the principal place of business of the surviving corporation is Suite 1800, 1155 Peachtree Street, N.E., Atlanta, Georgia 30309-3610.

SEVENTH: That a copy of the agreement of merger will be furnished by the surviving corporation on request and without cost to any stockholder of any constituent corporation.

EIGHTH: The authorized capital stock of each constituent corporation is as follows:

<u>Name</u>	Authorized Capital Stock
BELLSOUTH LONG DISTANCE, INC. a Georgia corporation	100; Common; No Par
BELLSOUTH LONG DISTANCE, INC. a Delaware corporation	1000; Common; No Par

Dated:

March 13, 1996.

BELLSOUTH LONG DISTANCE, INC. a Delaware Corporation,
Surviving Corporation

Attest:

By:

W. F. Reddersen, President

Joyce Clower Irvine Assistant Secretary

[Corporate Seal]

BELLSOUTH LONG DISTANCE, INC. a Georgia Corporation

Bv

W. F. Reddersen, President

Attest:

loyed Clower Irxine

easignamit Secretary

Corporate Seal]

Secretary of State

1siness Information and Services

Suite 315, West Tower

2 Martin Tuther King Ir. Ar.

Atlanta, Georgia 30334-1530

CONTROL NUMBER: 9610232
EFFECTIVE DATE: 03/14/1996
JURISDICTION : DELAWARE

REFERENCE : 0107

PRINT DATE : 03/28/1996

FORM NUMBER : 316

JOYCE CLOWER IRVINE
SUITE 1800,
1155 PEACHTREE STREET, N.E.
ATLANTA GA 30309

CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS

I, the Secretary of State and the Corporation Commissioner of the State of orgin, do hereby certify under the seal of my office that

BELLSOUTH LONG DISTANCE, INC. A FOREIGN PROFIT CORPORATION

has been duly incorporated under the laws of the jurisdiction set forth above and has filed an application meeting the requirements of Georgia law to transact business as a foreign corporation in this state.

WHEREFORE, by the authority vested in me as Corporation Commissioner, the above named corporation is hereby granted, on the effective date stated above, a certificate of authority to transact business in the State of Georgia as provided by Title 14 of the Official Code of Georgia Annotated.

WITNESS my hand and official seal in the City of Atlanta and the State of Georgia on the date set forth above.

Jewis A. Massey
LEWIS A. MASSEY
SECRETARY OF STATE



Secretary of State Ausiness Information and Services

Suite 315, West Tower 2 Martin Cuther King Ir. Br. Atlanta, Georgia 30334-1530

DOCKET NUMBER : 960741090 CONTROL NUMBER: 9604683 EFFECTIVE DATE: 03/13/1996

REFERENCE : 0091

PRINT DATE : 03/14/1996 FORM NUMBER : 411

CSC NETWORKS KELLY HOWLEY 66 LUCKIE STREET ATLANTA, GA 30303

CERTIFICATE OF MERGER

I, the Secretary of State of the State of Georgia, do hereby issue this certificate pursuant to Title 14 of the Official Code of Georgia Annotated certifying that articles or a certificate of merger and fees have been filed regarding the merger of the below entities, effective as of the date shown above. Attached is a true and correct copy of said filing.

Surviving Entity: BELLSOUTE LONG DISTANCE, INC., A DELAWARE CORPORATION

Nonsurviving Entity/Entities: BELLSOUTH LONG DISTANCE, INC., A GEORGIA CORPORATION



SECRETARY OF STATE

CERTIFICATE OF MERGER

OF

BELLSOUTH LONG DISTANCE, INC.
A GEORGIA CORPORATION,

AND

BELLSOUTH LONG DISTANCE, INC.
A DELAWARE CORPORATION

It is hereby certified, pursuant to the provisions of Section 14-2-1105 and Section 14-2-1107 of the Georgia Business Corporation Code, that:

1.

The constituent business corporations participating in the merger herein certified are:

- (i) BELLSOUTH LONG DISTANCE, INC. which is incorporated under the laws of the State of Georgia; and
- (ii) BELLSOUTH LONG DISTANCE, INC., which is incorporated under the laws of the State of Delaware.

2.

The merger of BELLSOUTH LONG DISTANCE, INC., a Georgia corporation, into BELLSOUTH LONG DISTANCE, INC., a Delaware corporation, is permitted by the General Corporation Law of the State of Delaware and has been authorized in compliance with said laws.

3.

The name of the surviving corporation in the merger herein certified is BELLSOUTH LONG DISTANCE, INC., a Delaware corporation (the "Surviving Corporation"), which shall continue its existence as said Surviving Corporation as "BELLSOUTH LONG DISTANCE, INC." upon the effective date of said merger.

4.

The merger herein certified shall be effective as of 11:59 p.m. on March 13, 1996.

5.

The Certificate of Incorporation of BELLSOUTH LONG DISTANCE, INC., the Delaware corporation, shall continue to be the Certificate of Incorporation of said Surviving Corporation until further amended and changed pursuant to the provisions of the General Corporation Law of the State of Delaware.



The executed Agreement and Plan of Merger between the aforesaid constituent corporations is on file at the principal place of business of the aforesaid Surviving Corporation, the address of which is as follows: Suite 1800, 1155 Peachtree Street, N.E., Atlanta, Georgia 30309-3610.

7.

A copy of the aforesaid Agreement and Plan of Merger shall be furnished by the aforesaid Surviving Corporation, on request and without cost, to any stockholder of each of the aforesaid constituent corporations.

8.

The merger was duly approved by the Sole Shareholder and the Board of Directors of BELLSOUTH LONG DISTANCE, INC., the Georgia corporation, and by the Sole Shareholder and the Board of Directors of BELLSOUTH LONG DISTANCE, INC., the Delaware corporation, on March 13, 1996.

Dated: March 13, 1996.

BELLSOUTH LONG DISTANCE, INC., a Delaware Corporation, Surviving Corporation

Attest:

Clower Irvine ssistant Secretary

[Corporate Seal]

BELLSOUTH LONG DISTANCE, INC., a Georgia Corporation,

Attest:



stant Secretary

CERTIFICATE OF OFFICER PURSUANT TO SECTION 14-2-1105.1(a) OF THE GEORGIA BUSINESS CORPORATION CODE

Pursuant to the provisions of Section 14-2-1105.1(a) of the Georgia Business Corporation Code, the undersigned, the President for BELLSOUTH LONG DISTANCE, INC., a Delaware corporation, hereby certifies that the request for publication of a notice of merger and payment therefore have been made as required by Section 14-2-1105.1(b).

The undersigned officer has caused this certificate to be duly executed the 13th day of March, 1996.

BELLSOUTH LONG DISTANCE, INC.

By:

W. F. Reddersen, President

BSR (1)





tered agent at such address is John F

nith Gambrell & Russell 3343 Peachtree Road Suite 1800 Atlama Financial Center Atlanta Georgia 30326 (404)264-2620

3/71-2 ad

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor high will incorporate Resewood Builders, Inc. will be delivered to the Secretary of State for filing in accordance with the Georgia Business Corporation Code. The spitial registered office of the empiration will be lecal ed at 175 15th Street, #218, Atlanta, Fulton County, Georgia 30309 and its mittel registered agent at such address to Allen Legera

2/21-2 ad

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor poration which will incorporate King Smith Equition, Inc will be delivered to the Secretary of State for frimg in accordance with the Georgia Business Corporation Code. The initial registered office of the corporation will be locat ed at 175 15th Street, #21E Atlanta Fulton County, Georgia 30305 and its enitial registered agent at such address is Allen Legere

3/21-2 =

NOTICE OF INTENT 10 INCORPORATE

Notice is given that Articles of Incorporation which will incorporate L.F.M. Empryrises, Inc., will be delivered to the Secretary of State for filing in ac-cordance with the Georgia Business Corporation Code. The initial registered office of the corporation will be local ort at 1245 Aller County, Atlanta Georgia 30310 and its Initial registered agent at such address steme f Morns

*9*2 3/21-2 ⊯

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Inco constinu which will incorporate Law der Event Management, Inc. will be delivered to the Secretary of State to filing in accordance with the Georgia Business Corporation Code The init registered office of the corporation will Suite 402, Atlanta Georgia 30309 and its initial registered agent at such address is Michael Lowder

129 3/21-2 sd

NOTICE OF INTENT 10 INCORPORATE

Notice is given that Articles of Incorporation which will incorporate International Billine & Collection Service, inc. will be delivered to the Secretary of State for filing in accord ance with the Georgia Husiness Co. privation Code 10 C G A Section 14 2-201 1] The initial ingistered office of the corporation will be located at 600 Dairymple finad, Suria 5.f. Atlanta Georgia 3032P and its initial regislerec agent at such address is Fatricia

3/28 2veç

NATES OF SECTION

Notice is given that Articles of Incorporation which will incorporate Quality Renewations line will be delivered.

located at 394 Augusta Avenue S.E. Atlanta luiton County Georgia 30315 1847 and its initial registered agent at address is Richard G. Fueston, S. Mark A. Smith, III, P.C.

4246 Feachtree Road NE Atlanta GA 30319

3/71-7 64

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor-poration which will incorporate Armo, line will be delivered to the Secretary of State for filing in accordance the Georgia Business Cornoration Code The mittal registered office of the corporation is located at 3002 Eglantine Court Marietta, Georgia 62 and its mittal registered agent at such address is Hamid Arimand

Albert M. Davkin P.C. 5901 C Feachtree Durw Atlanta GA 30328

3/28-2sd

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor-poration which will incorporate Willow Way, Inc. will be delivered to the Secretary of State for filing in accordance with the Georgia Business Corpuration Code (O.C.G.A. Section 14 2-201 1) The mitial registered of-fice of the corporation will be located at 6000 lake Forest Dres. Suite 200 Atlanta Georgia 3037E and its initial registered agent at such address is Philip M. Rees, Esquire

97 3/78-2sd

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor poration which will incorporate later-faith Chaptaincy Group, Inc will be delivered to the Secretary of State for liling in accordance with the Georgia Business Corporation Code (O.C.G.A. Section 14.2-201.1) The initial registered office of the corporation will be located at 436 Burgundy Court, Sto Mountain Georgia 30087, and its In-itial registered agent at such address n Regmeld Wells

3/21-2 sd

NOTICE OF INCORPORATION Notice is given that Articles of Incorwhich will incorporate Lan-Was lack loc will be delivered to the Secretary of State for filing in accordance with the Georgia Business Corporation Code. The initial registered office of the corporation will be located at 1126 Ponce de Leon Ave., Atlanta Georgia 30306, and its Initial registered agent at such address is endler E. Sharma

Smith, White, Sherme & Helpers 1126 Ponce de Leon Atlanta GA 30306

#17

3/29 7sd

TO INCORPORATE Notice is given that Articles of Incin poration which will excerporate Conguit fac will be delivered to the Sec

NOTICE OF INTERN

retary of State for frling in accordance the Georgia Business Corporation Code The initial registered office of the corporation will be located at Esc Fredmont Center, Suite 300 3525 Predmont Finad N.E. Atlanta Georgia 30305 and its mittal registered agent at noth address is Eating Vance Pete

Meadows Ichter & Trigg & Fredmont Center, Ste300 3575 Fredmont Foad, N.F.

NOTICE OF INCORPORATION Notice is given that Articles of Incor-poration which incorporate Analistad Emerprises, Inc. have been delivered to the Secretary of State for filmo in

accordance with the Georgia Business Corporation Code The statial registered office of the corporation is located at 600 Feachtree Street, N.E. Suite 4100, Atlanta, Fulton County, Georgia 30308 and its mittel registered agent at such address is Catherine & Harrison.

Human & Williams Suite 4100 600 Peachtree Street, NE Atlanta Georgia 30308

121 3/28-210

NOTICE OF INTERM TO INCORPORATE

Notice is given that articles of Incor poration which will incorporate N.P. ERANDT, INC. will be delivered to the Secretary of State for filing in accordence with the Georgia Business on Code. The initial registers office of the corporation will be locat ed at Suite 550, Buckhead Place, 3312 Predmont Road, Atlanta, Georgia 30305 and its initial registered agen at such address is Barry L Zimmerman.

Attorneys At Law Sure 550 Buckhead Place 3212 Piedmont Road Atlanta, Georgia 30305

12 3/21-20

NOTICE OF INTENT TO INCORPORATE

Notice is given that Articles of Incor-poration which will incorporate Thinkink Inc. will be delivered to the Secretary of State for filing in accordance with the Georgia Business Cor-poration Code. The Initial registered 5995 Lynfield Dr. Atlanta, Georgia 30345 and its initial registered ago at such address is Mark A. Berman.

3/28 244

NOTICE OF INTERES

is given that the articles of in corporation which will incorporate PBF Bete Cerp., will be delivered to the Secretary of State for filing in accordance with the Georgia Business
Corporation Code. The initial registered office of the corporation will be locat ed at 2110 Feachtree Center Tower 229 Peachtree Street, N.E., At lanta Georgia 30303, and its initial registered agent at such address is W. noton Morna

Exshing Morris, Ambrauter & Jenes

Attorneys At Law 2110 Feachtrae Center Cam Town 229 Feachives Street, N.E. Atlante, Georgia 30303

Articles of Amendment

NOTICE OF CHANCE

DI CORPORATE NAME Notice is given that a Sestatement of the Attacks of incorporation which will change the name of Handon CVS. inc. (present corporate name) to Hendon Drogs Inc (propesed corporete name), will be delivered to the Secretary of State for filing in ac cordance with the Georgia Business Co-poration Code The registered office of the corporation is located at 3391 Feachtree Road, N.E., Suit 330, Atlanta Fulum County, Georgia 30326

NOTICE OF CHANGE OF CORPORATE NAME Notice is given that articles of amend

gia Business registered uffi of the corporation registered ufficially the corporati oceted at 4651 Rowell Road, N. to F-502, Atlanta Georgia 30342, Schaftz & Bollenta at Road N.F

ALTO NE

Aeroer

NOTICE OF MERGER

Notice is given their articles or a con-trincate of merger which will effect a merger by and between BELLSOUTH LONG DISTANCE, INC., a Georgia Corporation and BELLSOUTH LONG Corporation and BELLSOUTH LONG DISTANCE, INC., a Delewans corporation, has been delivered to the Secretary of State for firing in accordance with the Georgian Business Corporation. Code The name of the surviving corporation in the image, in BELLSOUTH LONG DISTANCE, INC., a exporation incorporated in the State of Delewans, the recommendation of the composition of the control of the control of the control of the control. The recistered office of such coron tion will be located at Surta 1800, 1155 Feechtree Street, N.W., Atlanta Secreta 30305 3610 and its regist egent at such eddress will be Jim O. 15% !

Name Change

; .

NOTICE OF CHANGE OF NAME TO WHOM IT MAY CONCERN: +

You are hereby notified that on March 11, 1996 Geoffrey S. Cason filed a petition in the Superior Court of Fulton County, Georgia, Case No. E-46260, to change Brandon Dayle and Geoffrey Scott Davis, which it arouted will rws as Brandes Scott Cas and Gooffrey Scott Cases and you will make known any objections you may have to the prayers of said pats tion within 30 days from above data of tion within 30 days from above data of fine, in said court, before the Firesding Judge, in Chambers at the Courthouse Atlanta Georgia. . . . Cooffrey S Cases PETITIONEE

Geoffrey S. Cason 1870 Myrtle Dr C-8 Atlanta Ge 30311 404-75A 1890

3/14-40

NOTICE OF CHANGE OF NAME

TO WHOM IT MAY CONCERN: + You are hereby notified that on March 8, 1996 Beette Fere McShee filed a ion in the Superior Court of Full County Georgia Case No. E-46235, to change her name, which if granted will be known as Bents Fers Melbes Chepman and you will make known any objections you may have to the provers of said petition within 30 deep from above date of filling. In said court, before the Fresiding Judge, in ers all the Court

> Sould McShan-Chane PETITIONER ومنا

3/14-40

NOTICE OF PETITION TO CHANGE RAME

GLORGIA RULTON COUNTY ...

Notice is hereby given that DEBRA GLIDDEN GREEN, the undersigned filed a petition to the Superior Court of Fulton County, Georgia, Case No. E-46402 on the 18th day of Merch, 1996, praying for a change in the name of prilitioner from DEBRA SLIDDEN GREEN to DEBRA RENT GUIDDEN. Notice is heliably given pursuant to law to any interested or affected party to appear in said Cours and to file objections to such name change. Objections must be filed with said Court within 30 days of the filling of sale perition.

The 20th day of March, 1995. Debre Glidden Green

2931 Pages Ferry Rd N W Allanta, GA 30339-3720 1770| 333-8399

3/21-4ven

IN THE SUPERIOR COURT OF FULTON COUNTY

STATE OF GEORGIA IN RE-BESSIE ANN JONES CIVIL ACTION

FRE NO E46412 NOTICE OF PETITION TO CHANGE NAME STATE OF GEORGIA

COUNTY OF BUILDIN COUNT OF PLATON
Notice is hereby given that BESSIE
ANN JONES, the undersigned, filed
her Petition to the Superior Court of
Fulton County, on the 11th day of March, 1995, praying for a change in the name of politioner from BESSIE ANN JONES to BESSIE ANN WIN-\$10M. Notice is hereby given pursu a 10 in. Notice is nerety given pursuant to lew to any interested or affected party to appear in said Court and to file objections to such name change. Objections must be filled with said Court within thirty (30) days at the filing of seed Petition. This 11 day of Merch, 1996.

Bessle Ann Jenes Petitioner

3/21-40

NOTICE OF CHANGE OF NAME TO WHOM IT MAY CONCERN

You are hereby notified that on March 1, 1995 Nelson Hill Jr. filed a petition Georgie, Case No. E-46105, to change Nelson Hill JL's name, which if grant-ed will be known as Nelson Johnson JT, and you will make known any objections you may have to the prayer of seld petition within 30 days from above date of filing, in sald court, before the Fresiding Judge, in Chembers at the Courthouse, Atlanta,

Noisen HILL Jr. PETITIONER

3/7-4 be

331

7.1.

NOTICE OF PETITION TO CHANGE NAME

GE ORGIA SATER COUNTY:

Notice is hereby given that James Keff Bostons, the undersigned, filed a petition to the Superior Court of Fulton County, Georgia, Case No. E-46112, on the 1st day of March, 1995, praying for a change in the name of positioner from James Refi Bastong to Gideor Offer Ansels. Notice is hereby given pursuent to law to any interested or effected party to appear in said Court and to file objections to such name change. Objections must be filed with said Court within 30 days of the filing of said netmon

This 4th day of Merch, 1996 Jemes Roft Besteng ATTORNEY FOR PETITIONER

3/7-4-bi

Notice to Debtors and Creditors

NOTICE TO DEBTORS AND CREDITORS All creditors of the estate of Kitty Lee Mote Hephey, late of Fulton County. decaused are berely natified to rende according to law, and all parsons indebted to said estate are required to

ections payment March 12, 1998 Harvard P. Hughey III 3071 Steeple Chase Alpheretts GA 30201-1446

3/20-4vag

NOTICE TO DESTORS

in their demands to the undersigned in their bernamos to the undersigned according to law, and all persons indebted to said estate are required to

meke immediata payment. February 29, 1996 Elizabeth Ann Hood 13685 New Providence Rd Alpheretts, GA 30210

3/7-4vag

3/14-60

NOTICE TO DEBTORS AND CREDITORS

And Uncollings
All creditors of the Estate of Margaret
M. Schehl, lete of Fulton County, Georgia,decassed, are hereby notified to render in their demands to the ndersigned according to law, and all persons indebted to said estate are re-

red to make immediate paymen This 7th day of Merch, 1996. Jakroy K. Holdet, Executor of th Extent of Margeret M. Schottl Melizza P. Walter, Esq. SALO 8 WALKER 3023 Maple Drive Atlente, Georgia 30305

NOTICE TO DEBTORS AND CREDITORS

All creditors of the estate of Margaret A. Helloway, tate of Fulton County, deceased, are hereby notified to render in their demands to the undersioned according to law, and all persons ndebted to said estate are required to

make immediate payment. March 15, 1996 Yerna L. Hellower 1901 Old Concord Rd

\$897700. GA 20080

#1 3/75-4veo

NOTICE TO DESTORS AND CREDITORS

AND CREDITIONS
All creditors of the Estate of Marry
Uneil, late of Futon Crumty, Georgia,
deceased, are hereby notified to rander
in their demands to the undersigned according to law, and all persons indebted to said estate are required to

Immediate payment.
This 7th day of March, 1996 Arlean U. Boldon, Co-Executor Gary M. Uneil, Ce-Executor Weissman Robinson heliaender, P.C. The Atlantz Frienrick Center 3343 Peachtree Road, Suite 820 Allenta, Georgia 30325 1404) 364-2300

NOTICE TO DEBTORS

All creditors of the estate of Mary Spangior Cobbs, late of Fulton County, deceased, are hereby notified to render in their demands to the undersigned according to law, and all persons indebted to said estate are renumed to make immediate payment.

March 12 1996. Mayo Renneth Cobbs 4314 Covington Hwy Ste 204 Decetor, GA 30035

3/20-4yag

3/14-40

NOTICE TO DESTORS AND CREDITORS

All creditors of the estate of Storen Coppies Lavy, Icts of Fulton County, orgia deceased are hereby notified to render in their demands to the undersigned according to law, and all persons indebted to said estate are re-Quired to make annediate payment

This 21st day of March, 1996 Weissmann Robinson Italiaand 3343 Peechiner Road Stitle 820 Atlanta Georgia 30326

3/28-4sd

AGREEMENT AND PLAN OF MERGER
BETWEEN
BELLSOUTH LONG DISTANCE, INC.,
A GEORGIA CORPORATION
AND
BELLSOUTH LONG DISTANCE, INC.,
A DELAWARE CORPORATION

Agreement and Plan of Merger, made and entered into this 13th day of March, 1996, by and between BELLSOUTH LONG DISTANCE, INC., a Georgia corporation ("BSLD-Georgia"), and BELLSOUTH LONG DISTANCE, INC., a Delaware corporation ("BSLD-Delaware"), as approved by the resolutions adopted by the Board of Directors and Sole Shareholder of each such corporation.

WITNESSETH:

WHEREAS, BELLSOUTH LONG DISTANCE, INC., a Georgia corporation, was incorporated on February 2, 1996, under the Georgia Business Corporation Code, with authorized capital stock of one hundred (100) shares of common stock, no par value per share, one (1) share of which has been validly issued and is presently outstanding and owned by BellSouth Long Distance Holdings, Inc., a Delaware corporation;

WHEREAS, BELLSOUTH LONG DISTANCE, INC., a Delaware corporation, was incorporated on March 13, 1996, under the Delaware General Corporation Law, with authorized capital stock of one thousand (1000) shares of common stock, no par value per share, one hundred (100) shares of which has been validly issued and is presently outstanding and owned by BellSouth Long Distance Holdings, Inc., a Delaware corporation;

WHEREAS, the Board of Directors of BSLD-Georgia and BSLD-Delaware deem it advisable and to the advantage, welfare, and best interests of the respective corporations and their respective shareholders that BSLD-Georgia merge with and into BSLD-Delaware pursuant to the provisions of the Georgia Business Corporation Code and of the Delaware General Corporation Law upon the terms and conditions hereinafter set forth; and,

WHEREAS, BSLD-Delaware shall be the surviving entity in the merger, and that upon such merger BSLD-Georgia's existence shall cease in accordance with the provisions of the Georgia Business Corporation Code and of the Delaware General Corporation Law;

NOW, THEREFORE, in consideration of the premises and of the mutual agreement of the parties hereto, being thereunto duly approved by resolutions adopted by the Board of Directors of BSLD-Georgia and BSLD-Deiaware pursuant to the provisions of the Georgia Business Corporation Code and of the Delaware General Corporation Law, the Agreement and Plan of Merger and the terms and conditions thereof, the mode of carrying the same into effect, together with any provisions required or permitted to be set forth therein, are hereby determined and agreed upon for submission to the Sole Shareholder of BSLD-Georgia and to the Sole Shareholder of



BSLD-Delaware as required by the Georgia Business Corporation Code and by the Delaware General Corporation Law, this proposed Agreement and Plan of Merger (the "Agreement and Plan") is set forth below:

PLAN OF MERGER

- 1. The names of the corporations proposing to merge pursuant to this Agreement and Plan are BELLSOUTH LONG DISTANCE, INC., a Georgia corporation ("BSLD-Georgia" or "Terminating Corporation"), and BELLSOUTH LONG DISTANCE, INC., a Delaware corporation ("BSLD-Delaware" or "Surviving Corporation"). The Surviving Corporation shall be BSLD-Delaware which shall, at the effective time of the merger, be known as "BellSouth Long Distance, Inc.".
- 2. The terms and conditions of the proposed merger and the mode of carrying it into effect are as follows:
- (a) BSLD-Georgia shall merge with and into BSLD-Delaware and shall be a single corporation, and that corporation, the Surviving Corporation, shall be BSLD-Delaware.
 - (b) The separate existence of BSLD-Georgia shall cease.
- (c) The Surviving Corporation shall have all the rights, privileges, immunities and powers and shall be subject to all the duties and liabilities of a corporation organized under the Delaware General Corporation Law.
- (d) The Surviving Corporation shall thereupon and thereafter possess all the rights, privileges, immunities and franchises, of a public as well as a private nature, of BSLD-Georgia and BSLD-Delaware. All property, real, personal and mixed, and all debts due on whatever account, including subscriptions to shares, all other choses in action and all and every other interest of or belonging to or due BSLD-Georgia and BSLD-Delaware shall be treated in accordance with Section 14-2-1106(a) of the Georgia Business Corporation Code and Section 259(a) of the Delaware General Corporation Law without further act or deed; and the title to any real estate, or any interest therein, shall not revert or be in any way impaired by reason of such merger.
- (e) The Surviving Corporation shall thenceforth be responsible and liable for all the liabilities and obligations of BSLD-Georgia and BSLD-Delaware and any claim existing or action or proceeding pending by or against BSLD-Georgia and BSLD-Delaware may be prosecuted as if the merger had not taken place or the Surviving Corporation may be substituted in its place. Neither the right of creditors nor any liens upon the property of the Surviving Corporation shall be impaired by such merger.



- 3. The present Articles of Incorporation of BSLD-Delaware shall constitute the Articles of Incorporation of said Surviving Corporation and said Articles of Incorporation shall continue in full force and effect until amended and changed in the manner prescribed by the provisions of the Delaware General Corporation Law.
- 4. The present by-laws of BSLD-Delaware shall be the by-laws of said Surviving Corporation and shall continue in full force and effect until altered or amended as therein provided and in the manner prescribed by the Delaware General Corporation Law.
- 5. On the effective date of the merger, the Board of Directors of the Surviving Corporation shall consist of the following:

William F. Reddersen

On the effective date of the merger, the officers of the Surviving Corporation shall consist of the following:

William F. Reddersen President C. W. Shewbridge III Vice President-Taxes Nancy J. Davis Assistant Vice President-Taxes Adele Shepherd Assistant Vice President-Taxes Leanne N. Harvey **Assistant Vice President-Taxes** Louis Merritt II **Assistant Vice President-Taxes** Julie I. Walker Assistant Vice President-Taxes Sharron F. Lathem Assistant Vice President-Taxes E. Elliott Thompson Assistant Vice President-Taxes Sue Mills Comptroller Jim O. Llewellyn Secretary and General Counsel Gary L. Walton Treasurer Joyce Clower Irvine **Assistant Secretary** Jerry D. Guthrie **Assistant Treasurer** W. V. Camp, Jr. **Assistant Comptroller**

All such officers and directors shall continue to hold office until their successors have been duly elected and qualified in accordance with the applicable law and the Bylaws of the Surviving Corporation.

6. The location of the registered office of the Surviving Corporation in the State of Delaware is as follows: The Prentice-Hall Corporation System, Inc., 1013 Centre Road, Wilmington, Delaware, County of New Castle, Delaware 19805-1297. The location of the registered office of the Terminating Corporation in the State of Georgia is as follows: Jim O. Llewellyn, Suite 1800, 1155 Peachtree Street, N.E., Atlanta, Georgia 30309-3610.

- 7. On the effective date of the merger, all of the issued and outstanding shares of BSLD-Georgia shall be canceled, and each share of common stock of BSLD-Delaware issued and outstanding immediately prior to the effective date of the merger shall continue unchanged and shall continue to evidence the same number of shares of common stock of the Surviving Corporation as evidenced thereby immediately prior to the merger.
- 8. The Agreement and Plan herein made and entered into shall be submitted to the Sole Shareholder of BSLD-Georgia and to the Sole Shareholder of BSLD-Delaware for its adoption or rejection in the manner prescribed by the Georgia Business Corporation Code and of the Delaware General Corporation Law, respectively.
- 9. In the event that this Agreement and Plan shall have been adopted by the Sole Shareholder of BSLD-Georgia and by the Sole Shareholder of BSLD-Delaware in accordance with the provisions of the Georgia Business Corporation Code and of the Delaware General Corporation Law, respectively, the Terminating Corporation and the Surviving Corporation agree that they shall cause to be executed and filed and/or recorded any document or documents prescribed by the laws of the State of Georgia and of the State of Delaware and that they shall cause to be performed all necessary acts within the State of Georgia and of the State of Delaware and elsewhere to effectuate the merger.
- 10. The Board of Directors and the proper officers of the constituent corporations are hereby authorized, empowered, and directed to do any and all acts and things, and to make, execute, deliver, file, and record any and all instruments, papers, and documents which shall be or become necessary, proper, or convenient to carry out or put into effect any of the provisions of this Agreement and Plan or of the merger herein provided for.
- 11. The effective time of the merger herein provided for shall be 11:59 p.m. on March 13, 1996.
- 12. Notwithstanding the full approval of the Agreement and Plan upon behalf of the Terminating Corporation and upon behalf of the Surviving Corporation, the merger herein provided for may be abandoned by the Board of Directors of either BSLD-Georgia or BSLD-Delaware at any time prior to the filing of Certificates of Merger with the Secretary of State of the State of Delaware and with the Secretary of State of the State of Georgia. This Agreement and Plan may be amended by the board of directors of the constituent corporations at any time prior to the date of filing the Certificates of Merger with the Secretary of State of Georgia or with the Secretary of State of Delaware, provided that an amendment made subsequent to the adoption of



the Agreement and Plan by the stockholders of any constituent corporation shall not (1) alter or change the amount or kind of shares, securities, cash, property and/or rights to be received in exchange for or on conversion of all or any of the shares of any class or series thereof of such constituent corporation, (2) alter or change any term of the Certificate of Incorporation of the Surviving Corporation to be effected by the merger, or (3) alter or change any of the terms and conditions of the Agreement and Plan if such alteration or change would adversely affect the holders of any class or series thereof of such constituent corporation.

IN WITNESS WHEREOF, the parties to this Agreement and Plan, pursuant to the approval and authority duly given by resolutions adopted by their respective Boards of Directors and Sole Shareholder and that fact having been certified on said Agreement and Plan by the Secretary of each corporate party thereto, have caused these presents to be executed by the President and attested by the Secretary of each party hereto as the respective act, deed and agreement of each said corporation, on this 13th day of March, 1996.

BELLSOUTH LONG DISTANCE, INC. a Georgia corporation

Attest:

By:

W. F. Reddersen, President

Joyce Clower Irvine Assistant Secretary

[Corporate Seal]

BELLSOUTH LONG DISTANCE, INC.

a Delaware corporation

Attest:

Bv:

W. F. Reddersen, President

Joyce Clower Irvine Assistant Secretary

[Corporate Seal]



CERTIFICATE OF SECRETARY

I, Joyce Clower Irvine, Assistant Secretary of BELLSOUTH LONG DISTANCE, INC., a corporation organized and existing under the laws of the State of Delaware, hereby certify, as such Assistant Secretary, that the Agreement and Plan of Merger to which this certificate is attached, after having been first duly signed on behalf of the said corporation and having been signed on behalf of BELLSOUTH LONG DISTANCE, INC., a corporation of the State of Georgia, was duly adopted pursuant to section 228 of Title 8 of the Delaware Code by the unanimous written consent of the Sole Shareholder holding one (1) share of the capital stock of the corporation, the same being all of the shares issued and outstanding having voting power, which Agreement and Plan of Merger was thereby adopted as the act of the Sole Shareholder of said BELLSOUTH LONG DISTANCE, INC. and the duly adopted agreement and act of the said corporation.

WITNESS my hand on this 13th day of March, 1996.

Joyce Clower Irvine
Assistant Secretary

[Corporate Seal]



State of Delaware

PAGE :

Office of the Secretary of State

LICENSEND D. FREIL BECKEIARY OF STATE OF THE STATE OF DISTANCE. TO BERFER OF THE ATTACHNO IS A TRUE AND CORRECT OFFI OF THE OFFICE OF TRUE AND CORRECT DISTANCE. THE OFFICE ON THE CHIRTEENTH DAY OF MARCH. A.D. 1996, AT 9:01 O'CLOCK A.M.

A CLRITTIED COMY OF THIS LERTIFICATE HAS BEEN FORWARDED TO THE MEW CASILE COURTY MECORDAR OF DEEDS FOR RECORDING.



Edward J. Freel. Secretary of State

AUTHENTICATION:

1604441

DATE:

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무슨 가사 시간 불통

OF BELLSOUTH LONG DISTANCE, INC.

1.

The name of the corporation is BellSouth Long Distance, Inc.

2.

The address of the initial registered office of the corporation in the State of Delaware shall be 1013 Centre Road, City of Wilmington, County of New Castle, Delaware 19805-1297; and the name of the initial registered agent of the corporation at such address is The Prentice-Hall Corporation System, Inc.

3.

The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

4.

The aggregate number of shares of stock which the corporation shall have authority to issue is One Thousand (1,000) shares of Common Stock, which shall have no par value. Said shares of Common Stock may be issued by the corporation for such consideration as shall be fixed from time to time by the Board of Directors of the corporation.

5.

The corporation shall have perpetual duration.



The name and address of the Incorporator is Jim O. Llewellyn, 1800 Campanile, 1155 Peachtree Street, N.E., Atlanta, Georgia 30309-3610.

7.

The initial Board of Directors of the Corporation shall consist of one (1) member, whose name and address is as follows:

William F. Reddersen Suite 1903 1155 Peachtree Street, N.E. Atlanta, Georgia 30309-3610

8.

Whenever a compromise or arrangement is proposed between this corporation and its creditors or any class of them and/or between this corporation and its stockholders or any class of them, any court of equitable jurisdiction within the State of Delaware may, on the application in a summary way of this corporation or of any creditor or stockholder thereof or on the application of any receiver or receivers appointed for this corporation under the provisions of §291 of Title 8 of the Delaware Code or on the application of trustees in dissolution or of any receiver or receivers appointed for this corporation under the provisions of §279 of Title 8 of the Delaware Code order a meeting of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this corporation, as the case may be, to be summoned in such manner as the said court directs. If a majority in number representing three fourths in value of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this corporation, as the case may be, agree to an compromise or arrangement and to any reorganization of this corporation as consequence of such compromise or arrangement, the said compromise or arrangement and the said reorganization shall, if sanctioned by the court to which the said



application has been made, be binding on all the creditors or class of creditors, and/or on all the stockholders or class of stockholders, of this corporation, as the case may be, and also on this corporation.

9.

For the management of the business and for the conduct of the affairs of the corporation, and in further definition, limitation, and regulation of the powers of the corporation and of its directors and of its stockholders or any class thereof, as the case may be, it is further provided that:

- 1. The management of the business and the conduct of the affairs of the corporation shall be vested in its Board of Directors. The number of directors which shall constitute the whole Board of Directors shall be fixed by, or in the manner provided in, the Bylaws. The phrase "whole Board" and the phrase "total number of directors" shall be deemed to have the same meaning, to wit, the total number of directors which the corporation would have if there were no vacancies. No election of directors need be by written ballot;
- 2. After the original or other Bylaws of the corporation have been adopted, amended, or repealed, as the case may be, in accordance with the provisions of §109 of the General Corporation Law of the State of Delaware, and, after the corporation has received any payment for any of its stock, the power to adopt, amend, or repeal the Bylaws of the corporation may be exercised by the Board of Directors of the corporation; and,
- 3. Whenever the corporation shall be authorized to issue only one class of stock, each outstanding share shall entitle the holder thereof to notice of, and the right to vote at, any meeting of stockholders. Whenever the corporation shall be authorized to issue more than one class of stock, no outstanding share of any class of stock which is denied voting power under

the provisions of the Certificate of Incorporation shall entitle the holder thereof to the right to vote at any meeting of stockholders except as the provisions of paragraph (2) of subsection (b) of §242 of the General Corporation Law of the State of Delaware shall otherwise require; provided, that no share of any such class which is otherwise denied voting power shall entitle the holder thereof to vote upon the increase or decrease in the number of authorized shares of said class.

10.

The personal liability of the directors of the corporation is hereby eliminated to the fullest extent permitted by the provisions of paragraph (7) of subsection (b) of §102 of the General Corporation Law of the State of Delaware, as the same may be amended and supplemented.

11.

The corporation shall, to the fullest extent permitted by the provisions of §145 of the General Corporation Law of the State of Delaware, as the same may be amended and supplemented, indemnify any and all persons whom it shall have power to indemnify under said section from and against any and all of the expenses, liabilities, or other matters referred to in or covered by said section, and the indemnification provided for herein shall not be deemed exclusive of any other rights to which those indemnified may be entitled under any Bylaw, agreement, vote of stockholders or disinterested directors or otherwise, both as to action in his official capacity and as to action in another capacity while holding such office, and shall continue as to a person who has ceased to be a director, officer, employee, or agent and shall inure to the benefit of the heirs, executors, and administrators of such a person.

12.

Any action that is required or permitted to be taken at a meeting of the shareholders may be taken without a meeting if the action is taken by

persons who would be entitled to vote at a meeting shares having voting power to cast not less than the minimum number (or numbers, in the case of voting by groups) of votes that would be necessary to authorize or take such action at a meeting at which all shareholders entitled to vote were present and voted. The action must be evidenced by one or more written consents describing the action taken, signed by shareholders entitled to take action without a meeting and delivered to the corporation for inclusion in the minutes or filing with the corporate records.

13.

From time to time any of the provisions of this Certificate of Incorporation may be amended, altered, or repealed, and other provisions authorized by the laws of the State of Delaware at the time in force may be added or inserted in the manner and at the time prescribed by said laws, and all rights at any time conferred upon the stockholders of the corporation by this Certificate of Incorporation are granted subject to the provisions of this Article.

IN WITNESS WHEREOF, the undersigned has executed this Certificate of Incorporation this 13th day of March, 1996.

APPLICATION FOR CERTIFICATE OF AUTHORITY FOR

FILEDECEIVED Long Distance, Inc.	
To the Schielling of State of Temessee:	
Purpling to the propersions of Section 48-25-103 o	of the Tennessee Business Corporation Act, the undersigned cor- to transact business in the State of Tennessee, and for that pur-
1. The name of the corporation is BellSouth Lo	ong Distance, Inc.
If different, the name under which the certificate of au	uthority is to be obtained is
tion for profil if its name does not comply with the rec	see may not issue a certificate of authority to a foreign corpora- quirements of Section 48-14-101 of the Tennessee Business Cor- nder an assumed corporate name, an application must be filed
2. The state or country under whose law it is incorporate	ated is <u>Delaware</u> .
3. The date of its incorporation is March 13, 19 of duration, if other than perpetual, is perpetual	(must be month, day, and year), and the period
4. The complete street address (including zip code) of	its principal office is <u>Suite 1800</u>
1155 Peachtree St., NE Atlanta	GA 30309-3610
Street City	State/Country Zip Code
5. The complete street address (including the country a	and zip code) of its registered office in this state is
500 Tallan Bldg., Two Union Square, Ch	osttanooga, TN 37402-2571
Street	City/State County Zip Code
The name of its registered agent at that office is	
The Prentice Hall Corporation Syste	The The
W.F. Reddcreen/President/1155 Peachtre James G. Harralson/VP-Secretary/1155 P	eachtree St., Atlanta, GA 30309-3610
Gary L. Walton/Treasurer/1155 Peachtre	e St., Atlanta, GA 30309-3610
7. The names and complete business addresses (inches separate sheet if necessary.) W.F. Reddersen, 1155 Peachtree St., A	uding Zip code) if its current board of directors arc: (Attach
8. The corporation is a corporation for profit.	
	the Secretary of State, the delayed effective date/time is
NOTE: A delegate of spins day to the	(date) (time).
Secretary of State.)	than the 90th day after the date this document is filed by the
under whose law it is incorporated. The Certificate shat the application is filed in this state.)	rtificate of existence (or a document of similar import) duly having custody of corporate records in the state or country ll not bear a date of more than one (1) month prior to the date
August: 23, 1996 Signature Date	BellSouth Long Distance, Inc.
	Name of Corporation
Vice President 6 Secretary Signer's Capacity	Surasture Standard
	James C. Harralson
	Name (typed or printed)

SS-4431 (Rev. 7/93)

NAME AND ADDRESS OF CORPORATE OFFICERS

Janet A. Kibler
President
400 Perimeter Center Terrace, Suite 400
Atlanta, Georgia 30346
(770) 352-3100
(770) 352-3346 (FAX)

Harris R. Anthony VP, Secretary, & General Counsel 400 Perimeter Center Terrace, Suite 400 Atlanta, Georgia 30346 (770) 352-3116 (770) 352-3332 (FAX)

James L. Pittman Treasurer Suite 14D03 1155 Peachtree Street, N.E. Atlanta, Georgia 30309 (404) 249-3478 (404) 249-2387 (FAX)

Sharon G. Spears Vice President & CFO 400 Perimeter Center Terrace, Suite 400 Atlanta, Georgia 30346 (678) 443-3465 (770) 352-3332 (FAX)

DESCRIPTION OF SENIOR MANAGEMENT OF APPLICANT

Rex Adams, President-Long Distance Services

Rex Adams is responsible for leading BellSouth's multi-billion dollar entry into the consumer and business long distance markets, calling card services, wireless, operator services, and 1+ domestic and international calling plans. He has held a variety of positions with BellSouth, most recently Vice President and General Manager-eBusiness Services, where he was responsible for BellSouth's Hosting and Internet Services. Mr. Adams has also worked in BellSouth Billing, Inc., Corporate Planning and Development, BellSouth Information Technology Organization and was Vice President-Planning and Development and Administration at Bellsouth Long Distance. He was instrumental in the initial planning, strategy and resourcing of BellSouth Long Distance in its preparation for wire line entry in May 2002 and its initial success.

Before joining BellSouth in 1994, Mr. Adams was a consultant at Monitor Company, a strategy consulting firm that was founded by Harvard Business School professor Michael Porter. While at Monitor Company, Mr. Adams was involved with clients in a number of industries, including oil and gas, the retail sector, and telecommunications.

Mr. Adams is a graduate of the Harvard Business School and a graduate of the United States Military Academy at West Point.

Harris R. Anthony, Vice President -General Counsel

Mr. Anthony arrived at BellSouth Long Distance in early 2000, but has worked in BellSouth's Legal Department since 1977. He began his career with BellSouth as a labor attorney, then was BellSouth Telecommunications, Inc. ("BST"), General Counsel for Georgia and, later, BST General Counsel for Florida. He returned to Atlanta in 1994, where he assumed responsibility for BellSouth's Commercial Attorneys.

Mr. Anthony graduated magna cum laude from Colgate University and went on to earn his juris doctorate from Duke University School of Law.

Janet A. Kibler, Vice President-Billing and Support

Jan Kibler holds the title of President, BellSouth Long Distance, Inc. ("BSLD"), and is also Vice President - Billing and Support of BSLD. She has a variety of responsibilities including overseeing Human Resources, Supply Chain Management, Business Implementation and Compliance, Communications, Business Planning, Facilities Maintenance, Supplier Account Management and Billing Operations across all of our lines of business.

Prior to moving to BellSouth Long Distance in 1998, Ms. Kibler spent more than eight years in the yellow pages business. Her responsibilities focused largely on strategic planning and business development for the Advertising and Publishing Group. Ms. Kibler's prior work

experience includes assignments at PepsiCo, Inc. and Dillon, Read and Co., both in New York City and ownership of a retail antiques business in Macon, Ga.

Ms. Kibler, a native of Georgia, graduated summa cum laude from the University of the South with a bachelor's degree in economics. She also has a master's degree in business administration from the University of Chicago.

Chris Anderson, Vice President-Business Products and Support

In his current assignment, Mr. Anderson is responsible for the overall development and management of BellSouth's InterLATA and IP products for the Mid Market Business and Large Business marketplaces.

Prior to his current assignment, Mr. Anderson was Senior Director - Wholesale at BellSouth Long Distance. In that assignment, Mr. Anderson and his team led BellSouth into the long distance wholesale market nationwide. Prior to leading the wholesale group, Mr. Anderson was director of staff - BellSouth Value Added Services at BellSouth's Corporate Headquarters where he provided financial and strategic support.

Mr. Anderson started his career with BellSouth in the Large Business Sales Market holding various positions of increasing responsibility through Director of Business Development.

Mr. Anderson holds a bachelor's degree in management from the Georgia Institute of Technology.

Robert B. Bentley, Vice President-Consumer and Wholesale Products

Rob Bentley is vice president - Consumer and Wholesale Products at BSLD. His responsibilities include development of Consumer and Small Business Long Distance products and services, sales, marketing and operations for BellSouth's wholesale business as well as the BellSouth Long Distance Carrier Relations organization, managing BellSouth's carrier vendor relationships.

Mr. Bently has held a variety of positions of increasing responsibility during his 14 years at BellSouth and, most recently, as general manager - BellSouth Mobility West Tennessee, where he was responsible for all operations of the wireless business. He was responsible for all channels to market, including retail, direct and third party indirect distribution. Prior to that assignment, Mr. Bently served as Director - National Accounts at BAPCO in Atlanta, where he was responsible for the sales management and interface with BAPCO's largest customers. This role also included the management of the publishing and customer service functions that served BAPCO's national customers.

Mr. Bently holds a bachelor's degree in business administration from Appalachian State University and a master's degree in business administration from Mercer University.

Joe Gilman, President-BellSouth Carrier Professional Services

Joe Gilman is president - BellSouth Carrier Professional Services, Inc. In this role, he is responsible for the network planning, network operations, customer care operations planning, service delivery, service assurance and customer care functions of BellSouth's long distance operations. His assignment prior to coming to BellSouth Long Distance Services in 1997 was as vice president - Business Planning in BellSouth International. He had responsibility for directing planning activities for competitive fixed network and long distance opportunities in Europe for two years while he was based in BellSouth's European headquarters in Brussels, Belgium. Prior to that, he was responsible for oversight and management of BellSouth's operating interests in the Asia/Pacific region, including Optus Communications in Australia, the second telecommunications carrier for Australia, for which he was the original project manager in 1990-91.

Earlier in his twenty-eight year career with BellSouth, he held a number of technical management positions within BellSouth Telecommunications, including responsibility for switching engineering, new services implementations, circuit provisioning and network operations.

In 1990, Mr. Gilman was awarded a master's degree in the management of technology from the Massachusetts Institute of Technology. He also holds a bachelor's degree in mathematics from Kentucky's Morehead State University.

Sharon G. Spears, Chief Financial Officer-BellSouth Long Distance, Inc.

Sharon Spears, Chief Financial Officer - BellSouth Long Distance, has been a part of the BellSouth Long Distance team since 1998, holding various positions in business planning and finance, including controller and senior director - Business Planning and Development. Prior to joining BellSouth Long Distance, Ms. Spears worked as manager - Financial Operations for BellSouth International. She has been with BSLD since 1996. Ms. Spears worked at Coopers & Lybrand prior to BSLD.

She has a bachelor's degree in accounting from Auburn University

Mike Reagan, Chief Information Officer-BellSouth Long Distance, Inc.

Mike Reagan, Chief Information Officer - BellSouth Long Distance, was part of the BellSouth Long Distance Information Technology organization from 1996 to 2001. Prior to joining BellSouth, Mr. Reagan held a number of positions with Sprint and MCI. In all, Mr. Reagan has been in telecommunications for 19 years and has held positions in network engineering, sales support, product development and information technology.

As CIO, Mr. Reagan is responsible for all IT planning and strategy, architecture, application development, application support, operations and project management for BellSouth Long Distance Services. Mr. Reagan has a bachelor's degree in electrical engineering and mathematics from Geneva College in Pennsylvania.

TENNESSEE REGULATORY AUTHORITY



TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SUBETY BOND

I ENTEROR	E IEEECOMMONICATION	SERVICE I ROVIDER 5 50	KEII BOND
Bond #: 607 56 25			
WHEREAS,	BellSouth Lon	g Distance, Inc.	(the "Principal"),
	ee Regulatory Authority for authority t	o provide telecommunications services is	n the State of Tennessee; and
required to file this bond enforcement proceeding br	in order to obtain such authority ar	125(j) of the Tennessee Code Annotated d to secure the payment of any monet e Code Annotated or the Consumer Telend	tary sanction imposed in any
WHEREAS,	SAFECO Insurance Compan	y of America	
(the "Surety"), a corporation insurance to engage in the	on licensed to do business in the State surety business in this state pursuant	of Tennessee and duly authorized by the Title 56, Chapter 2 of the Tennessee (the provisions of Title 65, Chapter 4, See	Code Annotated, has agreed to
TENNESSEE, in accordant of twenty thousand dollars any monetary sanction impunder Title 65 of Tenness	(\$20,000.00) lawful money of the Usosed against the Principal, its representations are Code Annotated or the Consumer	pal and the Surety are held and firm Code Annotated, Title 65, Chapter 4, Sec nited States of America to be used for the ntatives, successors or assigns, in any en Telemarketing Act of 1990, by or on d assigns, each jointly and severally, firm	ction 125(j), in the full amount the full and prompt payment of a forcement proceeding brough behalf of the TRA, for which
mat each annual renewal p remain in force, the liability or actions under this bond (30) days written notice of	eriod or portion thereof shall constituty of the Surety shall not be cumulative shall not exceed Twenty Thousand D	August, 2000, and shall be content a new bond term. Regardless of the ree, and the aggregate liability of the Sure collars (\$20,000.00). The Surety may concipal by certified mail, it being understate to the date of cancellation.	number of years this bond ma ety for any and all claims, sui ancel this bond by giving thir
PRINCIPAL		SURETY	/
BellSouth Long Distance,	Inc	SAFECO Insurance	Company of America
Name of Company author		Name of Surety 3700 Crestwood F Duluth, GA 30096	Parkway, NW
126174 Company ID # as assigne	ed by TRA	Address of Surety	
SIGNATURE OF PRINCIPAL Tani Bulli Name: PAVAN BHILLA Title: CFC:	Signature of Sure Name: Judy 1. F. Title: Attorney-	2. Heurie	
		Address of Surety Agent: 3475 Piedmont Rd., N Atlanta, GA 30305	E

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 O HE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBILIC ACTS. SHOULD THERI BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AI APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

TENNESSEE REGULATORY AUTHORITY

TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: 607 56 25	
WHEREAS, BellSouth Long Distance,	Inc. (the "Principal"),
has applied to the Tennessee Regulatory Authority for authority to provide teleco	
WHEREAS, under the provisions of Title 65, Chapter 4, Section 125(j) of the Terequired to file this bond in order to obtain such authority and to secure the enforcement proceeding brought under Title 65 of the Tennessee Code Annotat on behalf of the Tennessee Regulatory Authority (the "TRA"); and	payment of any monetary sanction imposed in any
WHEREAS, SAFECO Insurance Company of Americ	ea e e e e e e e e e e e e e e e e e e
(the "Surety"), a corporation licensed to do business in the State of Tennessee at Insurance to engage in the surety business in this state pursuant to Title 56, Chap issue this bond in order to permit the Principal to comply with the provisions o Code Annotated;	pter 2 of the Tennessee Code Annotated, has agreed to
NOW THEREFORE, BE IT KNOWN, that we the Principal and the Su TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, of twenty thousand dollars (\$20,000.00) lawful money of the United States of A any monetary sanction imposed against the Principal, its representatives, success under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing bligation we bind ourselves, our representatives, successors and assigns, each justices.	Title 65, Chapter 4, Section 125(j), in the full amount America to be used for the full and prompt payment of cors or assigns, in any enforcement proceeding brough Act of 1990, by or on behalf of the TRA, for which
bond shall become effective on the 16th day of August mat each annual renewal period or portion thereof shall constitute a new bond to remain in force, the liability of the Surety shall not be cumulative, and the aggree or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000.) (30) days written notice of such cancellation to the TRA and Principal by certification relieved of liability that may have accrued under this bond prior to the date of cancellation.	erm. Regardless of the number of years this bond magate liability of the Surety for any and all claims, suit 0.00). The Surety may cancel this bond by giving thirt ed mail, it being understood that the Surety shall not be
PRINCIPAL	SURETY
BellSouth Long Distance, Inc. Name of Company authorized by the TRA 126174	SAFECO Insurance Company of America Name of Surety 3700 Crestwood Parkway, NW Duluth, GA 30096
Company ID # as assigned by TRA	Address of Surety
SIGNATURE OF PRINCIPAL (ANY EXAMPLE OF COMMENTAL OF COME	SIGNATURE OF SURETY AGENT Hame: Judy S. Fleming Title: Attorney-in-Fact
A ddre	ss of Surety Agent'

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF HE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

3475 Piedmont Rd., NE Atlanta, GA 30305

ACKNOWLEDGMENT OF PRINCIPAL

Georgia	
ATE OF TENNESSEE	
COUNTY OF Chenkee	
D.11' (1 0 1 10	Para Phonometer Para Phonometer
Before me, a Notary Public of the State and Cou	anty aforesaid, personally appeared Tauan Bhaffa
with whom I am personally acquainted and v	who, upon oath, acknowledged himself to be the individual who
executed the foregoing bond on benail of Delbourk	Long Distance, and he acknowledged to me that he
executed the same.	
WITNESS my hand and seal this 20 hand day of	· Actala 2000
WITNESS my hand and sear this day of	<u>00000</u> , 20 <u>00</u> .
N. C. Tuning	
My Commission Expires: CAROL A. JONES	
Notary Public, Cherokee County, GA	() a a la Orre
My Commission Expires May 31, 2003	Notary Public
	Notary 2 dono
ACKNOWLEDGME	NT OF SURETY
STATE OF TENNESSET GEORGIA.	·
COUNTY OF CHEROKEE	
	Judy S. Fleming
Before me, a Notary Public of the State and Co	ounty aforesaid, personally appeared Judy S. Fleming
with whom I am personally acquainte	and who, upon oath acknowledged himself to be the individual Insurance, the within named Surety, a corporation
who executed the foregoing bond on behalf of SAFECO	Insurance; the within named Surety, a corporation
licensed to do business in the State of Tennessee and	duly authorized by the Tennessee Commissioner of Insurance to
engage in the surety business in this state pursuant to T	itle 56, Chapter 2 of the Tennessee Code Annotated, and that he as
such an individual being authorized to do so, execute	ed the foregoing bond, by signing the name of the corporation by
· himself and as such individual.	
	of October, 2000.
WITNESS my hand and seal this 18th day o	T october, 2000.
ar o the Prime	
My Commission Expires:	
, 2000	The hate I domenous
	Notary Public
NOTARY PUBLIC, CHEROKEE COUNTY, GEORGIA	Nomy I done
MY COMMISSION EXPIRES JULY 20, 2003	
	·
APPROVAL AND	INDORSEMENT
This is to certify that I have examined the foregoing	bond and found the same to be sufficient and in conformity to law
that the sureties on the same are good and worth the p	penalty thereof, and that the same has been filed with the Tennesse
Regulatory Authority, State of Tennessee, this	day of, 20
J · · · · ·	
	Name:
	Title:



SAFECO INSURANCE COMPANY OF AMERICA GENERAL INSURANCE COMPANY OF AMERICA HOME OFFICE: SAFECO PLAZA SEATTLE, WASHINGTON 98185

		2.4	672	

(NOW	ALL	BY THESE	PRESENTS:
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That SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA, each a Washington corporation, does each hereby

********SANDRA S. CARTER, JUDY GAY CERA; GARY D. EKLUND; JUDY S. FLEMING; VIRGINIA B. MCMANUS; BARBARA S. MACARTHUR; SANDRA J.

its true and lawful attorney(s)-in-fact, with full authority to execute on its behalf fidelity and surety bonds or undertakings and other documents of a similar character issued in the course of its business, and to bind the respective company thereby.

IN WITNESS WHEREOF, SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA have each executed and attested these presents

RaPierson

R.A. PIERSON, SECRETARY

W. RANDALL STODDARD, PRESIDENT

1999

CERTIFICATE

Extract from the By-Laws of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA:

"Article V, Section 13. - FIDELITY AND SURETY BONDS ... the President, any Vice President, the Secretary, and any Assistant Vice President appointed for that purpose by the officer in charge of surety operations, shall each have authority to appoint individuals as attorneys-in-fact or under other appropriate titles with authority to xecute on behalf of the company fidelity and surety bonds and other documents of similar character issued by the company in the course of its business... On any instrument making or evidencing such appointment, the signatures may be affixed by facsimile. On any instrument conferring such authority or on any bond or ndertaking of the company, the seal, or a facsimile thereof, may be impressed or affixed or in any other manner reproduced; provided, however, that the seal shall not necessary to the validity of any such instrument or undertaking."

> Extract from a Resolution of the Board of Directors of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA adopted July 28, 1970.

"On any certificate executed by the Secretary or an assistant secretary of the Company setting out,

- (i) The provisions of Article V, Section 13 of the By-Laws, and
- (ii) A copy of the power-of-attorney appointment, executed pursuant thereto, and
- (iii) Certifying that said power-of-attorney appointment is in full force and effect.

the signature of the certifying officer may be by facsimile, and the seal of the Company may be a facsimile thereof."

I, R.A. Pierson, Secretary of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA, do hereby certify that the foregoing extracts of the By-Laws and of a Resolution of the Board of Directors of these corporations, and of a Power of Attorney issued pursuant thereto, are true and correct, and that both the By-Laws, the Resolution and the Power of Attorney are still in full force and effect.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the facsimile seal of said corporation

18th day of Vatolier 2000





RaPierson



OF WASHINGTON

MILLENNIUM CORPORATE PARK BLDG. C 18400 NE UNION HILL ROAD REDMOND, WA 98052

Bond 607 56 25

SAFECO INSURANCE COMPANY OF AMERICA

Attorney-in-F

Judy S. Fleming

LICENSE OR PERMIT BOND			
KNOW ALL BY THESE PRESENTS, That we, _BellSouth	Long Distance, Inc.		
KNOW ALL BY THESE TRESE TRESE TREE TREE TREE TREE TREE	rincinal of 32 Pe	rimeter Center East, Atlanta	a, GA 30346
451		(Street and Number)	
	and the SAF	FECO INSURANCE COMP.	ANY OF
(City) (State)	·		
AMERICA, a Washington			urety, are held and
State of Toppessee Regulatory Authority			
		, as Our	igee, in the sum of
Twenty Thousand and 00/100		Dollars (\$ _20.0	00.00
for which sum, well and truly to be paid, we bind ourselve jointly and severally, firmly by these presents.	es, our heirs, exec	utors, administrators, succe	essors and assign
Sealed with our seals, and dated this16th	day of	August	, 2000
THE CONDITION OF THIS OBLIGATION IS SUCH, The license or permit to do business as <u>Telecommunications Section</u>	at WHEREAS, the ervice Provider	e Principal has been or is a	about to be grante
by the Obligee. NOW, THEREFORE, if the Principal well and truly comconformity therewith, then this obligation to be void; otherw	ply with applicab	le local ordinances, and c ll force and effect.	onduct business i
PROVIDED, HOWEVER: 1. This bond shall continue in force: Until,, or until the date the Surety OR	ate of expiration	of any Continuation Cert	ificate executed
Until canceled as herein provided. 2. This bond may be canceled by the Surety by the sendin thirty days thereafter, liability hereunder shall terminate a	g of notice in writ	ting to the Obligee, stating	when, not less the
SURFINE COMPANY CORPORATE CO	BellSou	th Long Distance, Inc.	Princip



KNOW ALL BY THESE PRESENTS:

attested these presents

issued in the course of its business, and to bind the respective company thereby.

POWER OF ATTORNEY

That SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA, each a Washington corporation, does each hereby

its true and lawful attorney(s)-in-fact, with full authority to execute on its behalf fidelity and surety bonds or undertakings and other documents of a similar character

IN WITNESS WHEREOF, SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA have each executed and

SAFECO INSURANCE COMPANY OF AMERICA GENERAL INSURANCE COMPANY OF AMERICA HOME OFFICE: SAFECO PLAZA SEATTLE, WASHINGTON 98185

1) Q. 1.11 All 0

No. 6724

Rabierson	M samuel Service
R.A. PIERSON, SECRETARY	W. RANDALL STODDARD, PRESIDENT
CERTIFICA	ATE
Extract from the By-Laws of SAFECO INSU and of GENERAL INSURANCE C	COMPANY OF AMERICA:
"Article V, Section 13 FIDELITY AND SURETY BONDS the President, any Vice urpose by the officer in charge of surety operations, shall each have authority to appoint execute on behalf of the company fidelity and surety bonds and other documents of significant making or evidencing such appointment, the signatures may be affixed by dertaking of the company, the seal, or a facsimile thereof, may be impressed or affixed be necessary to the validity of any such instrument or undertaking."	imilar character issued by the company in the course of its business On any tacsimile. On any instrument conferring such authority or on any bond of
Extract from a Resolution of the Board of Directors of SA and of GENERAL INSURANCE COMPANY	AFECO INSURANCE COMPANY OF AMERICA OF AMERICA adopted July 28, 1970.
"On any certificate executed by the Secretary or an assistant secretary of the Company	setting out,
(i) The provisions of Article V, Section 13 of the By-Laws, and	
(ii) A copy of the power-of-attorney appointment, executed pursuant thereto, an	10
(iii) Certifying that said power-of-attorney appointment is in full force and effect, the signature of the certifying officer may be by facsimile, and the seal of the Company	may be a facsimile thereof."
I, R.A. Pierson, Secretary of SAFECO INSURANCE COMPANY OF AMERICA and of foregoing extracts of the By-Laws and of a Resolution of the Board of Directors of thes correct, and that both the By-Laws, the Resolution and the Power of Attorney are still in	se corporations, and of a Fower of Attorney issued pursuant vicious, and are are
IN WITNESS WHEREOF, I have hereunto set my hand and affixed the facsimile seal of	of said corporation
this	day of delist . 2000

RaPierson

R.A. PIERSON, SECRETARY

LIGHT COMPANY

OF WASHIN

(P) BELLSOUTH

BellSouth Long Distance

TENNESSEE SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

SUBMITTED TO THE TENNESSEE REGULATORY AUTHORITY



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SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

1. PURPOSE

- 1.1 This small and minority-owned telecommunications business participation plan (Plan) is submitted by BellSouth Long Distance, Inc. as required by T.C.A. §65-5-212.
- 1.2 The administration of the Plan is the responsibility of BellSouth Long Distance, Inc.

2. **DEFINITIONS**

- 2.1 BellSouth Long Distance, Inc. is a wholly owned subsidiary of BellSouth Corporation. BellSouth Long Distance, Inc. has its principal place of business in Atlanta, Georgia and has no employees, property, or equipment in Tennessee at this time. BellSouth Long Distance, Inc. is an equal opportunity employer.
- 2.2 Small Business For the purposes of this Plan, "small business" means a business with annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.
- 2.3 Minority Business For the purpose of this Plan, "minority business" means a business that is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned by an individual who personally manages and controls the daily operations of such business, and who is impeded from normal entry to the economic mainstream because of race, religion, sex, or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.

3. BELLSOUTH LONG DISTANCE, INC.'S RESPONSIBILITY FOR SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT

- 3.1 BellSouth Long Distance, Inc. intends to afford Small and Minority-Owned Telecommunications Businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-212.
- 3.2 BellSouth Long Distance, Inc. is a provider of telecommunications services whose business operations include:
 - Sales and Marketing of resold Telecommunications Services
 - Customer Care
 - Telecommunications Repair and Maintenance



- 3.3 BellSouth Long Distance, Inc. uses vendors and suppliers to support its business in the following areas:
 - Telecommunications Service Providers
 - Sales Agent of Telecommunications Services
 - Telecommunications Billing and Collection Services
 - Telecommunications Repair and Maintenance
- 3.4 BellSouth Long Distance, Inc.'s Manager-Supply Chain and Business Relations will coordinate Small and Minority-Owned Telecommunications Business referrals.
- 3.5 Initial Small and Minority-Owned Telecommunications Business contacts for BellSouth Long Distance, Inc. will be made through its Manager-Supply Chain and Business Relations, who will seek to identify and include firms in Tennessee through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.

4. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS

4.1 BellSouth Long Distance, Inc. will maintain a proactive and continuous approach toward inclusion of such firms in its supplier base. Consequently, its Plan and the associated duties and activities will not have a fixed time period for effectiveness, but rather represent BellSouth Long Distance, Inc.'s ongoing policies and procedures.

5. PLAN ADMINISTRATION

5.1 BellSouth Long Distance, Inc.'s Plan Administrator is:

Todd B. Williams
Manager-Supply Chain and Business Relations
400 Perimeter Center Terrace, Suite 400
Atlanta, Georgia 30346
Telephone: (770) 352-3005

- 5.2 The Administrator manages the Plan, as described in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.
- 5.3 The Administrator's specific job duties, as they relate to this Plan and BellSouth Long Distance, Inc.'s business operations in the State of Tennessee, are as follows:
 - Developing and maintaining the BellSouth Long Distance, Inc. Supplier Master List which will include a Listing of Small and Minority-Owned Telecommunications Businesses in Tennessee who are deemed eligible to be suppliers for BellSouth Long Distance, Inc.;



- Reviewing BellSouth Long Distance, Inc. policies and procedures to ensure that Small and Minority-Owned Telecommunications Businesses in Tennessee have an equitable opportunity to be awarded contracts when possible;
- Allowing for inclusion of Small and Minority-Owned Telecommunications
 Businesses in those solicitations for products or services which they are capable of
 providing;
- Coordinating activities during the conduct of any compliance review; and
- Preparing and submitting periodic contracting reports as required.

6. PLAN TO ASSURE EQUITABLE OPPORTUNITY

- 6.1 The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include but are not limited to the following:
 - The BellSouth Long Distance, Inc. approved Master Supplier List;
 - Sourcing information received from the Department of Economic and Community Development's Office of Minority Business Enterprise and Small Business Office in Nashville, Tennessee;
 - Form FR-5245 submissions.
- 6.2 Outreach efforts will be made as follows:
 - The Administrator shall cultivate and maintain a relationship with the Community Development's Office of Minority Business Enterprise and Small Business Office in an effort to locate and qualify capable Small and Minority-Owned Telecommunications Businesses for participation in contracting opportunities;
 - The Administrator shall ensure that BellSouth Long Distance, Inc. provides adequate and timely consideration of the potentialities of Small and Minority-Owned Telecommunications Businesses in "make-or-buy" decisions;
 - The Administrator shall ensure that BellSouth Long Distance, Inc. counsels and discusses contracting opportunities with representatives of Small and Minority-Owned Telecommunications Businesses; and
 - The Administrator will ensure that BellSouth Long Distance, Inc. offers assistance to Small and Minority-Owned Telecommunications Businesses to explain: requests for quotations; progress payments; technical and quality assurance programs; advice on types of business typically being contracted; and the mechanics of procurement requirements and quality expectations.



7. PLAN REPORTING

- 7.1 BellSouth Long Distance, Inc. will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan. BellSouth Long Distance, Inc. will maintain, if required, the following types of records:
 - Source lists, guides, and other data that identify Small and Minority-Owned Telecommunications Businesses, and
 - Lists of organizations contacted in an attempt to locate sources that are Small and Minority-Owned Telecommunications Businesses.
- 7.2 BellSouth Long Distance, Inc.'s Supplier Master List will identify Small and Minority-Owned Telecommunications Businesses in Tennessee. The Supplier Master List shall be utilized in identifying potential contractors.

<u>LIST OF INCUMBENT LOCAL TELEPHONE COMPANIES IN TENNESSEE</u> <u>NOTICE LIST</u>

INCUMBENT LOCAL EXCHANGE SERVICE PROVIDERS <u>CERTIFICATED IN TENNESSEE</u> (FA<u>CILITIES</u>-BASED)

- 1) <u>ARDMORE TELEPHONE COMPANY INC.</u> P.O. Box 549 517 Ardmore Avenue Ardmore, TN 38449 (205) 423-2131 (205) 423-2208 (Fax)
- 2) <u>BELLSOUTH</u> 333 Commerce Street Nashville, TN 37201-3300 (615) 214-3800 (615) 214-8820 (Fax)
- 3) <u>CENTURY TELEPHONE OF ADAMSVILLE P.O. Box 405 116 N. Oak Street Adamsville, TN 38310 (901) 632-3311 (901) 632-0232 (Fax)</u>
- 4) <u>CENTURY TELEPHONE OF CLAIBORNE P.O. Box 100 507 Main Street New Tazewell, TN 37825 (423) 626-4242 (423) 626-5224 (Fax)</u>
- 5) <u>CENTURY TELEPHONE OF OOLTEWAH-COLLEGEDALE, INC. P.O. Box 782</u> 5616 Main Street Ooltewah, TN 37363 (423) 238-4102 (423) 238-5699 (Fax)
- 6) <u>CITIZENS COMMUNICATIONS COMPANY OF TENNESSEE</u> P.O. Box 770 300 Bland Street Bluefield, WV 24701
- 7) <u>CITIZENS COMMUNICATIONS COMPANY OF THE VOLUNTEER STATE</u> P.O. Box 770
 300 Bland Street Bluefield, VW 24701
- 8) <u>LORETTO TELEPHONE COMPANY, INC.</u> P.O. Box 130 Loretto, TN 38469 (931) 853-4351 (931) 853-4329 (Fax)
- 9) <u>MILLINGTON TELEPHONE COMPANY INC.</u> P.O. Box 429 4880 Navy Road Millington, TN 38083-0429 (901) 872-3311 (901) 873-0022 (Fax)
- 10) <u>SPRINT-UNITED</u> 112 Sixth Street Bristol, TN 37620 (423) 968-8161 (423) 968-3148 (Fax)
- 11) TDS TELECOM-CONCORD TELEPHONE EXCHANGE, INC. P.O. Box 22610 701 Concord Road Knoxville, TN 37933-0610 (423) 966-5828 (423) 966-9000 (Fax)
- 12) TDS TELECOIV-HUMPHREYS COUNTY TELEPHONE COMPANY P.O. Box 552 203 Long Street
 New Johnsonville, TN 37134-0552 (931) 535-2200 (931) 535-3309 (Fax)

- 13) TDS TELECOIVRTELLICO TELEPHONE COMPANY INC. P.O. Box 9
 102 Spence Street
 Tellico Plains, TN 37385-0009 (423) 671-4600
 (423) 253-7080 (Fax)
- 14) <u>TDS TELECOM-TENNESSEE TELEPHONE COMPANY P.O. Box 18139</u> Knoxville, TN 37928-2139 (423) 922-3535 (423) 922-9515 (Fax)
- 15) <u>TEC-CROCKETT TELEPHONE COMPANY INC.</u> P.O. Box 7 Friendship, TN 38034 (901) 677-8181
- 16) <u>TEC-PEOPLE'S TELEPHONE COMPANY INC.</u> P.O. Box 310 Erin, TN 37061 (931) 289-4221 (931) 289-4220 (Fax)
- 17) <u>TEC-WEST TENNESSEE TELEPHONE COMPANY INC.</u> P.O. Box 10 244 E. Main Street Bradford, TN 38316 (901) 742-2211 (901) 742-2212 (Fax)
- 18) <u>UNITED TELEPHONE COMPANY</u> P.O. Box 38 120 Taylor Street Chapel Hill, TN 37034 (931) 364-2289 (931) 364-7202 (Fax)

TENNESSEE SPECIFIC OPERATIONAL ISSUES

- 1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee.
- A. Initially, the only local services to be offered by the Company in the State of Tennessee will be data services. Once the Company begins offering voice services, it will have computer programs that will prevent billing for county wide calls.
- 2. Is the Company aware of the Tennessee County Wide Calling database maintained by BellSouth and the procedures to enter your telephone numbers on the database?
- A. Yes
- 3. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?
- A. Yes
- 4. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas.
- A. The Company already offers switched long distance service in Tennessee and no customers are billed for long distance charges in the metro areas of Tennessee.
- 5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.
- A. Mary Jean Dennis
 Director-Business Implementation & Compliance
 400 Perimeter Center Terrace, Suite 350
 Atlanta, Georgia 30346
 (770) 352-3077 (phone)
 (678) 443-3470 (FAX)
 mary.dennis@bellsouth.com (e-mail)
- 6. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 et seq. and Chapter 1220-4-11?
- A. The Company does not plan to use any additional telemarketing in connection with the provision of local service in the State of Tennessee as a result of receiving a local certificate. The Company is aware of the telemarketing statutes and regulations in Tennessee.

1		BELLSOUTH LONG DISTANCE, INC.
2		DIRECT TESTIMONY OF MARIO L. SOTO
3		BEFORE THE TENNESSEE REGUALTORY AUTHORITY
4		TRA DOCKET NO
5		AUGUST X, 2003
6		
7	Q.	PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH
8		LONG DISTANCE, INC. (BSLD) AND YOUR BUSINESS ADDRESS.
9		
10	A.	My name is Mario L. Soto. I am employed by BellSouth Long Distance, Inc.
11		("BSLD"), as Director-Business Implementation and Compliance. My
12		business address is Suite 350, 400 Perimeter Center Terrace, Atlanta, Georgia
13		30346.
14		
15	Q.	PLEASE PROVIDE A BRIEF DESCRIPTION OF YOUR BACKGROUND
16		AND EXPERIENCE.
17		
18	A.	I have over thirty years experience in the telecommunications industry. During
19		that period, I worked for Southern Bell Telephone Company, AT&T
20		Corporation, and different affiliates within BellSouth Corporation. I attended
21		the University of Florida where I earned a Bachelor of Science in Electrical
22		Engineering Degree in 1970 and obtained a Master of Electrical Engineering
23		Degree in 1971. I was awarded a Master of Business Administration Degree
24		from Georgia State University in 1980. Upon graduation from the University
25		of Florida I began employment with Southern Bell as an Equipment Engineer.

1		I have held various positions in Pricing, Marketing and Product Management.
2		I was promoted to Director of Business Development & Planning for
3		BellSouth BSE, Inc., ("BSE") in 1998, and joined BSLD in 1999 as Director-
4		Business Implementation and Compliance supporting the Complex Business
5		and Wholesale services markets, including services offered by both BSLD and
6		BSE.
7		
8	Q.	ARE ALL STATEMENTS IN BSLD'S PRE-FILED TESTIMONY TRUE
9		AND CORRECT TO THE BEST OF YOUR KNOWLEDGE,
10		INFORMATION AND BELIEF?
11		
12	A.	Yes.
13		
14	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
15		
16	A.	The purpose of my testimony is to provide an overview of
17		BSLD, describe the local exchange services it seeks to offer in Tennessee and
18		to demonstrate that BSLD has the technical, managerial and financial
19		capability to provide local exchange telecommunications services in
20		Tennessee.
21		
22	Q.	PLEASE DESCRIBE THE CURRENT CORPORATE STRUCTURE OF
23		BSLD.
24		

BellSouth Long Distance, Inc. is a wholly owned subsidiary of BellSouth Corporation ("BellSouth"), a Delaware corporation whose stock is publicly traded on the New York Stock Exchange and on the Boston, Chicago, Pacific and Philadelphia exchanges in the United States and London, Frankfurt, Amsterdam and Swiss exchanges abroad. BSLD is a corporation organized under the laws of the State of Delaware, was incorporated on March 13, 1996, and was granted a Certificate of Authority to transact business as a foreign corporation in the State of Tennessee in 1996.

A.

Q. DOES BSLD POSSESS THE REQUISITE MANAGERIAL, FINANCIAL,
AND TECHNICAL ABILITIES TO PROVIDE THE SERVICES FOR
WHICH IT HAS APPLIED FOR AUTHORITY?

A.

The operations of BSLD in its capacity as a CLEC will be directed by its senior management and will be assisted by a professional technical and operations staff. These persons will also have both marketing and operations responsibility for the Company. Descriptions of the backgrounds of the Company's senior management are included in the application as Exhibit E. BSLD and its affiliates have extensive experience in the provision of telecommunications services throughout the United States and abroad.

For example, as of June 30, 2003, BellSouth Long Distance, Inc. had over 2.8 million long distance customers. BSLD' sister Company, BellSouth BSE, Inc.

("BSE"), provides complex data services, the same type of service BSLD intends to provide in Tennessee, to over 4,000 large business customers throughout the Southeastern United States. BSLD is an affiliate of BellSouth

Corporation ("BellSouth") and as such will rely upon the financial qualifications of its parent, BellSouth. BellSouth's 2002 Form 10-K for Fiscal Year ending December 31, 2002, which describes BellSouth's worldwide operations in detail and demonstrates BellSouth's financial, managerial and technical qualifications, is also included in the application as Exhibit F.

6

7 Q. PLEASE DESCRIBE BSLD'S FINANCIAL QUALIFICATIONS

8

- 9 A. In support of its financial qualifications, BSLD submits, Exhibit F of its application, the year-end 2002 SEC 10-K Annual Report of its parent company. The 2002 10-K Annual Report summarizes the recent financial performance of the parent company, including the results of BSLD.
- BellSouth Corporation is a diversified telecommunications company, serving
 more than XXX million customers. BellSouth's principal lines of business are
 local communications, long distance and data transmission. BellSouth's other
 lines of business include cellular, paging, and video.

17

18 Q. Please describe BSLD's managerial and technical qualifications.

19

20 A. **BSLD** has the managerial expertise to successfully operate a telecommunications enterprise in Tennessee. BSLD's management team has 21 22 extensive management and business experience in telecommunications as 23 identified in the biographical information included with this application as 24 Exhibit E.

25

1	Q.	WHAT SERVICES WILL BSLD OFFER?
2		
3	A.	In addition to long distance services it already provides in Tennessee, BSLD
4		expects to offer a variety of local services, primarily to business customers in
5		Tennessee with an emphasis on complex data services, such as frame relay
6		service. BSLD may also offer basic local services to residential and business
7		customers in Tennessee in the future.
8		
9	Q.	DOES BSLD PLAN TO OFFER LOCAL EXCHANGE
10		TELECOMMUNICATIONS SERVICES IN AREAS SERVED BY ANY
11		INCUMBENT LOCAL EXCHANGE TELEPHONE COMPANY WITH
12 13		FEWER THAN 100,000 TOTAL ACCESS LINES?
14	A.	While the Company seeks state wide certification in the state of Tennessee,
15		BSLD has no plans to offer local exchange telecommunications services in
16		areas served by any incumbent local exchange telephone company with fewer
17		than 100,000 access lines.
18		
19	Q.	WILL THE GRANTING OF A CERTIFICATE OF CONVENIENCE AND
20		NECESSITY TO BSLD SERVE THE PUBLIC INTEREST?
21		
22	A.	Granting BSLD a Certificate of Convenience and Necessity will further the
23		goals of the Tennessee General Assembly and further the public interest by
24		expanding the availability of competitive telecommunications services in the
25		State of Tennessee. In addition, BSLD's intrastate offering of these intrastate

1		services is in the public interest because it will offer customers an additional
2		choice of innovative and high quality services. Thus, authorizing BSLD to
3		provide local exchange telecommunications services will enhance materially
4		the telecommunications infrastructure in the State of Tennessee and will
5		facilitate economic development.
6		In particular, the public will benefit both directly, through the use of the
7		competitive services to be offered by BSLD and indirectly, because BSLD's
8		presence in Tennessee will increase the incentives for other
9		telecommunications providers to operate more efficiently, offer more
10		innovative services, reduce their prices, and improve their quality of service.
11		
12		
13	Q.	DOES BSLD INTEND TO COMPLY WITH ALL TRA RULES, STATUTES,
14		AND ORDERS PERTAINING TO THE PROVISION OF
15		TELECOMMUNICATIONS SERVICES IN TENNESSEE, INCLUDING
16		THOSE FOR DISCONNECTION AND RECONNECTION OF SERVICE?
17		
18	A.	Yes
19		
20	Q.	HAS ANY STATE EVER DENIED BSLD AUTHORIZATION TO
21		PROVIDE INTRASTATE SERVICE?
22		
23	A.	No
24	Q.	HAS ANY STATE EVER REVOKED THE CERTIFICATION OF BSLD
25	A.	No

1		
2	Q.	HAS BSLD EVER BEEN INVESTIGATED OR SANCTIONED BY ANY
3		REGULATORY AUTHORITY FOR SERVICE OR BILLING
4		IRREGULARITIES?
5		
6	A.	No
7		
8	Q.	PLEASE EXPLAIN IN DETAIL BSLD'S PROPOSED PROCEDURES FOR
9		RESPONDING TO INFORMATION REQUESTS FROM THE TRA AND
10		ITS STAFF.
11		
12	A.	BSLD will respond to any and all information requests received by it
13		From the TRA and its Staff as expeditiously as possible. Information requests
14		can be mailed, e-mailed or Faxed to the attention of:
15		Mary Jean Dennis
16		Director-Business Implementation & Compliance
17		400 Perimeter Center Terrace, Suite 350
18		Atlanta, Georgia 30346
19		(770) 352-3077
20		(678) 443-3470 (FAX)
21		mary.dennis@bellsouth.com (e-mail)
22		
23	Q.	The Authority has previously raised concerns about an affiliate of
24		BellSouth Telecommunications, Inc. ("BST"), being granted a CLEC
25		certificate. How does BSLD's Application address this concern?

A. Because BSLD is a Section 272 Separate Affiliate as that term is used in the Telecommunications Act of 1996 ("Act"), all of the separate affiliate requirements of that Section of the Act will apply to BSLD and its role as a CLEC as well as a long distance carrier. These safeguards will satisfy any concerns the Authority may have in this

7 area.

8 Q. DO YOU HAVE ANY CONCLUDING REMARKS?

A.

BSLD has demonstrated that it has the technical and financial capability to provide local exchange services in Tennessee. BSLD respectfully requests that the TRA enter an order expanding its Certificate of Convenience and Necessity to allow it to operate as a competing telecommunications service provider with authority to provide a full range of local exchange services on a facilities-based and resale basis throughout the State of Tennessee in the service areas of BellSouth, Sprint-United, Citizens and any other ILEC that does not enjoy a rural exemption under Section 251(f) of the Telecommunications Act of 1996. As has already occurred in other states, the TRA should apply the same standard for certification to BSLD as it has for the numerous other CLECs already approved in Tennessee. The laws of the state of Tennessee, the Federal Telecommunication Act of 1996, and the FCC encourage the type of new and innovative competitive services that BSLD will provide and contain adequate safeguards to insure against any potential harm to competition or to customers that could occur.

1		Grant of this Application would promote the public interest by providing high
2		quality services at competitive prices, facilitate economic development and
3		significantly expand the service options available to Tennessee citizens.
4		Therefore, I respectively request that the Commission approve BSLD's
5		Application for CLEC certification.
6		
7	Q.	DOES THIS CONCLUDE YUR TESTIMONY?
8		
9	A.	Yes
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		

Exhibit L

FCC/PSC COMPLAINTS-BSLD

January-May 2003

FCC Complaint Breakout		PSC Complaint Breakout	
Billing Format	1	800 Service	1
Customer Suggestion	1	Balance Dispute/Explain Bill	3
Marketing	1	Calling Plan	5
Rates/Billing	1	Customer Suggestion/Info	5
Service Area	1	Directions Unclear/Ease of Use	1
SLAM (Invalid)	1	Employee Conduct/Attitude	1
Toll Call Dispute	2	Escalate Installation	1
Total	8	Failure to Met Customer Request	4
		Inaccurate/Incomplete Instructions	6
		Information Request	1
		Service Order issued	2
		Service Order Problems	1
		SLAM-Valid	7
		SLAM-Invalid	9
		Telemarketing Center	1
		Toll block	1
		Toll Call Dispute	10
		Total	59

May-December 2002

FCC Complaint Breakout		PSC Complaint Breakout		
International Rates-Calling Card Total	1 1	Information Request BSLD not Available to CLEC Cust Total	2 1 3	

NOTE: All customer complaints have been resolved to the satisfaction of the specific State or Federal regulatory agency.

BELLSOUTH LONG DISTANCE, INC.

ADVANCED DATA SERVICES TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of local and interexchange advanced data services by BellSouth Long Distance, Inc. for the use of Customers transmitting messages within the State of Tennessee, subject to the jurisdiction of the Tennessee Regulatory Authority ("Authority").

This tariff is available for public inspection during normal business hours at the main office of BellSouth Long Distance, Inc., located at 400 Perimeter Center Terrace, Suite 400, Atlanta, Georgia 30346.

All marks, ^{®, SM, TM}, contained in this Tariff are owned by BellSouth Intellectual Property Corporation.

Issued: August XX, 2003

CHECK SHEET

The pages of this tariff as listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision		Page	Revision
1	Original	*	21	Original	*	41	Original
2	Original	*	22	Original	*	42	Original
3	Original	*	23	Original	*	43	Original
4	Original	*	24	Original	*	44	Original
5	Original	*	25	Original	*	45	Original
6	Original	*	26	Original	*	46	Original
7	Original	*	27	Original	*	47	Original
8	Original	*	28	Original	*	48	Original
9	Original	*	29	Original	*	49	Original
10	Original	*	30	Original	*	50	Original
11	Original	*	31	Original	*	51	Original
12	Original	*	32	Original	*	52	Original
13	Original	*	33	Original	*	53	Original
14	Original	*	34	Original	*	54	Original
15	Original	*	35	Original	*	55	Original
16	Original	*	36	Original	*	56	Original
17	Original	*	37	Original	*	57	Original
18	Original	*	38	Original	*	58	Original
19	Original	*	39	Original	*	59	Original
20	Original	*	40	Original	*	60	Original

^{*} Indicates pages included with this transmittal.

CHECK SHEET, (CONT'D.)

Page	Revision		Page	Revision		Page	Revision	
61	Original	*	68	Original	*	7 5	Original	*
62	Original	*	69	Original	*	76	Original	*
63	Original	*	70	Original	*	77	Original	*
64	Original	*	71	Original	*	78	Original	*
65	Original	*	72	Original	*	79	Original	*
66	Original	*	73	Original	*	80	Original	*
67	Original	*	74	Original	*	81	Original	*

^{*} Indicates pages included with this transmittal.

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TARIFF FORMAT

- (A) Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added.
- (B) Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Authority. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Authority follows in its tariff approval process, the most current page number on file with the Authority is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- (C) Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

(D) Check Sheets - When a tariff filing is made with the Authority an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Authority.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- **(D)** To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- **(O)** To signify an obsoleted service, rate or regulation.
- (R) To signify a reduced rate or charge.
- (T) To signify a change or regulation but no change in rate or charge.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Line - A facility arrangement which connects Customer's or Authorized User's location to the Company's network switching center.

Authorized User - A person, firm, corporation or other entity which is authorized by the Customer to use the Company's Service under the terms and regulations of this tariff.

BellSouth Long Distance - BellSouth Long Distance, Inc.

Business Customer - For the purposes of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

Carrier - BellSouth Long Distance, Inc.

Company - BellSouth Long Distance, Inc.

Customer - The natural person or legal entity which orders Service and is therefore responsible for the payment of charges due as a result of using the Service and for compliance with the Company's tariff. The Customer may be a certified reseller of telecommunications services who, under the terms of a Service Agreement, orders or uses Service and is therefore responsible for the payment of charges due and for compliance with the Company's tariff regulations.

Dedicated Access - A method of reaching the Company's Services whereby the Subscriber is connected directly to the Company's access point without utilizing the services of the local switched network.

Issued: August XX, 2003

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

LATA - A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

Premises - A building or buildings on contiguous property.

Service - Any or all Service(s) provided by Company to Customer(s) pursuant to this tariff.

Service Area - The geographic area in which the Customer may access and use Service.

Special Access - See Dedicated Access.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Company to provide, discontinue or rearrange telecommunications Services on behalf of itself or others under the provisions and terms of this tariff.

TRA - The Tennessee Regulatory Authority.

Issued: August XX, 2003

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

Service is offered to Business Customers of the Company to provide advanced data services originating and terminating within the State of Tennessee. The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All Services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

Issued: August XX, 2003

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.
- 2.2.2 Company reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer or an Authorized User is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- 2.2.3 Service provided under this tariff is directly controlled by Company, and Customer may not transfer or assign the use of Service, except with the prior written consent of Company. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.4 Customer may, where applicable, request Company to assign one or more sub-accounts for billing purposes and to direct sub-account invoices to affiliates of Customer or other designated entities for payment purposes. Such requests shall not affect the liability of Customer, who shall remain solely liable to Company for payment of all invoices for Service requested and obtained by Customer, whether invoiced by Company to Customer, its affiliates, or other designated entities.
- 2.2.5 Service may not be used for any unlawful purpose.
- 2.2.6 Intrastate voice services are provided only in conjunction with interstate Services.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities

- 2.3.1 Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Services, or (2) the failure to furnish its Service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in Service as set forth in Section 2.14.
- 2.3.2 Except for the extension of allowances to the Customer for interruptions in Service as set forth in this tariff, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any Service or any failure in or breakdown of facilities associated with the Service.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

Issued: August XX, 2003

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities, (Cont'd.)

- 2.3.4 The Company shall not be liable for any claims for loss or damages involving:
 - (A) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with Services provided by the Company; or (c) common carriers or warehousemen;
 - (B) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars, acts of terrorism or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (C) Any unlawful or unauthorized use of the Company's Services;
 - (D) Libel, slander, invasion of privacy or infringement of trademarks, patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company provided facilities or Services; or by means of the combination of Company provided facilities or Services with Customer provided services;
 - (E) Breach in the privacy or security of communications transmitted over the Company's Service;

2.3 Limitations on Liabilities, (Cont'd.)

2.3.4 (continued)

- (F) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph 2.3.1 of this Subsection;
- (G) Defacement of or damage to Customer premises resulting from the furnishing of Services or equipment on such premises or the installation or removal thereof;
- (H) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities.

2.3 Limitations on Liabilities, (Cont'd.)

- 2.3.5 The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death or any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company.
- 2.3.6 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities of the Service.

Issued: August XX, 2003

2.4 Cancellation or Discontinuance of Service by the Company

Without incurring any liability, the Company may, under the following conditions, cancel Service prior to commencement and/or discontinue Service that is being furnished for the following reasons; provided that, unless otherwise stated, Customer shall be given proper notice of such cancellation or discontinuance of Service:

- 2.4.1 Without notice, for noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Authority regulation, provided that notice may be required by order of such regulatory authorities.
- 2.4.2 For Customer's or Authorized User's refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due the Company for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 2.4.5 Without notice, in the event of Customer's or Authorized User's use of equipment in such a manner as to adversely affect the Company's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, the Company may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to the Company an amount reasonably estimated by the Company as the loss in revenues to the Company resulting from such unauthorized use plus claims lodged against the Company by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Company from furnishing Service to Customer or its Authorized Users.

Issued: August XX, 2003

2.5 Cancellation or Termination of Service by Customer

2.5.1 Service shall be canceled by Company promptly upon receipt of a cancellation request from Customer. Upon cancellation a final bill will be prepared, as per the specifications set forth in this tariff. The Customer shall be liable for all recurring charges prior to proper notice if a change in presubscribed carrier is initiated by the Customer.

2.5.2 Cancellation by Customer - Prior to Commencement of Service

(A) For Services Other than Packet Service Line and Frame Relay Service:

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

(B) For Frame Relay Service and Packet Service Line:

If applicant orders service from Carrier and then cancels the service request prior to the service commencement date or start of service, Carrier may assess a charge to the Customer as described below:

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2.5 Cancellation or Termination of Service by Customer, (Cont'd.)

2.5.2 Cancellation by Customer - Prior to Commencement of Service, (cont'd.)

(B) For Frame Relay Service and Packet Service Line, (cont'd):

These cancellation charges vary based upon the facility bandwidth ordered and/or whether a Local Service Request has been placed with the appropriate Local Exchange Company (LEC). Pre-LSR is defined as the period before the Carrier places a service request with the LEC. Post-LSR is defined as the period after the Carrier places a service request with the LEC.

Cancellation charges will be as follows:

	DS-0 Level	DS-1 Level	DS-3 Level
	PSL/Port	PSL/Port	PSL/Port
Pre-LSR	\$450.00	\$500.00	\$1,125.00
Post-LSR	\$900.00	\$1,000.00	\$2,250.00

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

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2.7 Payment and Billing

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- 2.7.1 Service is provided and billed by the Company on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance. The Customer shall pay monthly in advance or on demand all monthly recurring charges for Service and shall pay on demand all charges for usage at any agency duly authorized to receive such payments.
- 2.7.2 Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, shall be charged on any amount remaining unpaid, including late payment charges, at the time the next bill is prepared.
- 2.7.3 Should service be suspended for nonpayment of charges, it will be restored when appropriate payments are made.
- 2.7.4 When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- 2.7.5 In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

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- 2.7 Payment and Billing, (Cont'd.)
 - 2.7.6 The Company may demand immediate payment under the following circumstances:
 - (A) Where Service is terminated or abandoned.
 - (B) Where actual usage is two times greater than the Customer's average usage as reflected on the monthly bills for the three months prior to the current bill or, in the case of a new Customer who has been receiving Service for less than four months, where the actual usage is twice the estimated monthly usage charge.
 - (C) Where the Company has reason to believe that a Business Customer is about to go out of business or that bankruptcy is imminent for that Customer.
 - 2.7.7 A charge consistent with state law will apply whenever a check, draft, or electronic funds transfer presented for payment for service is not accepted by the institution on which it is written.
 - 2.7.9 If notice from Customer of a dispute as to charges is not received in writing by the Company within thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service, the billing will be considered correct and binding.

2.8 Deposits

- 2.8.1 Each applicant for Service will be required to establish credit. Any applicant whose credit has not been duly established and acceptable to the Company may be required at the time of application to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held.
- 2.8.2 A deposit is not to exceed one month's Service and the estimated usage charges for two (2) month's service plus installation. A Deposit will be returned as follows:
 - (A) When an application for service has been canceled prior to the establishment of Service. The deposit will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned.
 - (B) Upon termination of Service, the deposit and accrued interest, as described herein, will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned promptly.
- 2.8.3 The Company will pay interest on deposits pursuant to the rules and regulations of the State of Tennessee.
- 2.8.4 The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of Service for nonpayment of any sums due for Service rendered.

2.9 Advance Payments

In order to protect the Company against revenue loss, an applicant for Service may be required to pay in advance of installation an amount not to exceed applicable service charges or other nonrecurring charges, plus estimated charges for one month of Service. Where special construction charges are applicable the payment thereof may be required in advance of start of construction. The amount of advance payment will be credited to the Customer's account on the first bill rendered for Service, and a new advance payment may be collected each month to be applied to each subsequent bill for Service.

2.10 Taxes

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes or fees, whether in lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee.

2.11 Terminal Equipment

Service may be used with or terminated in terminal equipment or communications systems, such as a PBX or key telephone system, provided by Customer or its Authorized User. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer or its Authorized User, except as otherwise provided. Customer or its Authorized User is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Interconnection

Service furnished by the Company to Customer or its Authorized Users may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

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2.13 Inspection, Testing and Adjustment

- 2.13.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's, Authorized User's, or the Company's equipment. The Company may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- 2.13.2 Upon reasonable notice, the facilities provided by the Company shall be made available to the Company by Customer or its Authorized Users for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to the Company.
- 2.13.3 The Company shall not be liable to Customer or its Authorized Users for any damages for Service interruption pursuant to this Section. Neither Customer nor its Authorized Users shall be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) hours.

2.14 Interruption of Service

- 2.14.1 Customer shall be given a credit allowance for any interruption of Service which is not due to (a) Company's inspection, testing or adjustment, if for a period of two (2) hours or less; (b) mistakes or errors of Customer or its Authorized Users; or (c) the failure of facilities or equipment provided by Customer or its Authorized Users.
- 2.14.2 Credit allowances shall be subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of Customer to notify Company immediately of any interruption of Service for which a credit allowance is desired. Before giving such notice, Customer shall ascertain that the trouble is not being caused by action or omission of Customer or its Authorized Users, or is not in facilities or equipment, if any, furnished by Customer or Authorized User and connected to Company's Services.
- 2.14.3 For the purposes of credit computation, every month shall be considered to have seven hundred twenty (720) hours. No credit shall be allowed for any interruption of Service of a continuous duration of less than two (2) hours.
- 2.14.4 Customer shall be credited for an interruption of Service of two (2) hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the Service affected for each hour or major fraction thereof that the interruption continues. The formula for calculating credit shall be as follows:

Credit =
$$\frac{\underline{A}}{720}$$
 x B

"A" = Outage time in hours

"B" = Total monthly fixed, non-usage sensitive charge for affected facility.

2.15 Adjustment to Rates and Charges

BellSouth Long Distance may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such charges, if applicable, are described in this section of the Tariff.

2.16 Trade Names, Trademarks, Service Marks and Registered Marks

Neither the Customer nor the Company shall use the other's trade names, trademarks or service marks ("Marks") without the prior written approval of the other party. Neither shall they display or use the other's Marks, nor permit the same to be displayed or used by third parties. Nothing in this tariff creates in a party rights in the Marks of the other.

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SECTION 3 - GENERAL DESCRIPTION OF SERVICE

3.1 Service Descriptions

The Company provides telecommunications Services between locations within the State of Tennessee as specified in Section 2.1 of this tariff. The Company's Service charges may be based upon service type, call duration, time of day rate period, mileage, and/or call type.

The Company's Service is available twenty-four hours per day, seven days a week.

3.2 Calculation of Distance

For mileage sensitive services, the distance between originating and terminating points of a private line facility are determined using vertical ("V") and horizontal ("H") coordinates for the serving wire center(s) or BellSouth Long Distance access point(s) associated with the facility. For purposes of determining the airline mileage of a call the Company references the V and H coordinates as found in Telcordia's V&H Tape and NECA FCC Tariff No. 4. The use of coordinates for wire centers versus access points and the method for calculating actual distances varies based on the type of service and the form of access used to reach the BellSouth Long Distance network.

For non-switched private line services, mileage measurements are based on the distance in airline miles between BellSouth Long Distance access points associated with each end of the circuit. Distance measurements are determined using the mileage calculation method shown in section 3.2.1

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3.2 Calculation of Distance (Continued)

3.2.1 Calculation Method for Private Line Services

The following steps describe the procedure for calculating mileage distances for private line services:

- Step 1: Obtain the "V" and "H" coordinates for the Company access points serving the originating and terminating locations.
- **Step 2:** Obtain the difference between the "V" coordinates. Obtain the Difference between the "H" coordinates. The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- **Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers and/or access points.

Formula:

$$\sqrt{\frac{\left(V_1 - V_2\right)^2 + \left(H_1 - H_2\right)^2}{10}}$$

3.3 Frame Relay Service

3.3.1 General

- (A) Frame Relay service is a connection-oriented data transport service based on packet switching technology.
- (B) Frame Relay service provides flexible connectivity using Permanent Virtual Circuits (PVCs) implemented over digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 1.536 Mbps, or 44.210 Mbps.
- (C) Frame Relay service, as provided for in this Tariff section, is offered for intraLATA use only.
- (D) The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff of the Company.
- (E) The rates and charges set forth for Frame Relay service provide for the furnishing of service where suitable facilities are available.
- **(F)** Suspension of service is not allowed.
- (G) The minimum service period is one month.

3.3 Frame Relay Service (Cont'd.)

3.3.2 Explanation of Terms

(A) Customer Connection to Frame Relay Service

The Customer Connection (or Port) provides the Customer with the standard interface to the Frame Relay service network. This interface receives the data frame from the Customer's network or device and verifies that the DLCI is valid before relaying the frame to the destination. Included in the Customer Connection are the Customer's termination on the Frame Relay service switching equipment, the transport from the Serving Area Point to the switching equipment, and the first DLCI. These interfaces connect the Frame Relay service network with digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 1.536 Mbps, or 44.210 Mbps.

(B) Frame Relay Service Network Serving Area

Certain serving wire centers are designated Serving Area Points. A Frame Relay Service Network Serving Area is comprised of all the Serving Area Points in a geographic area.

(C) Permanent Virtual Circuit (PVC)

A software defined data path transporting data within the Frame Relay service network between two Customer Connections. This data path, once defined in the network software, does not have to be established again. PVCs are end-to-end, bi-directional channels that are established via the service provisioning process.

(D) Data Link Connection Identifier (DLCI)

The Frame Relay standard specifies an address field called the Data Link Connection Identifier. The DLCI specifies a connection. A PVC is created when any two DLCI's are mapped together.

3.3 Frame Relay Service, (Cont'd.)

3.3.2 Explanation of Terms, (cont'd.)

(E) Committed Information Rate (CIR)

Committed Information Rate is a feature that enables the Customer to select a sustained throughput under normal conditions. A CIR must be selected for each DLCI. Frames submitted at a rate above the subscribed CIR will be marked "discard eligible" (DE) and should network congestion occur, are subject to being dropped by the network. If CIR is set equal to zero, then all frames will be marked DE. However, in the absence of network congestion, DE marked frames will be transported with the same reliability as frames not marked DE within a single, Company Frame Relay Switch. The CIR value selected cannot exceed the minimum transmission speed of the link at either end of the PVC.

(F) Serving Area Point (SAP)

A Company serving wire center that is designated as a member of the Frame Relay Service Network Serving Area. (See the definition of Frame Relay Service Network Serving Area preceding.)

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3.3 Frame Relay Service, (Cont'd.)

3.3.3 Obligations of Customer

- (A) The Customer is responsible for the provision and maintenance of all Customer Provided Equipment (CPE) and to ensure that the operating characteristics of this equipment are compatible with and do not interfere with the service offered by the Company.
- (B) The maximum number of DLCIs per Customer Connection is subject to the characteristics of the Customer's data traffic. Thus, the number of DLCIs per Customer Connection must be negotiated between the Customer and the Company at the establishment of the Customer Connection and subsequent to the establishment should the traffic characteristics change. A maximum of 250 DLCIs may be established across a single Customer Connection.

3.3.4 Responsibility of the Company

- (A) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the Customer.
- (B) In order to maintain the quality of Frame Relay service, the Company reserves the right to perform preventive maintenance or software updates to the network. This could result in Frame Relay service being unavailable during the time period between 2:00 A.M. and 4:00 A.M. Eastern Time on any given Wednesday or Sunday morning. However, the Company only expects to utilize this maintenance window for any given switch on the average of once a quarter. This maintenance window may be adjusted by the Company as deemed necessary to maintain the quality of the service.

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3.3 Frame Relay Service, (Cont'd.)

3.3.5 Provision of Service

- (A) Certain Company serving wire centers are designated by the Company as Serving Area Points (SAPs) for the Frame Relay service Network Serving Area. A Customer accessing the Frame Relay service network via a Packet Service Line and whose serving wire center is designated as a SAP, will only require a Packet Service Line as described in 3.4 of this Tariff. A Frame Relay Service Customer who accesses the Frame Relay service network via a Packet Service Line and whose serving wire center is not designated as a SAP, will require a Packet Service Line to the serving wire center, as well as, a Packet Service Line Extension (also described in 3.4) to gain access to the closest designated SAP.
- (B) The Customer Connection rate element includes the Customer's transport from a Serving Area Point to the Frame Relay Service switching equipment and the Customer's termination on the Frame Relay Service switching equipment.

3.3 Frame Relay Service, (Cont'd.)

3.3.5 Provision of Service, (cont'd.)

(C) Should a Customer having locations in more than one Frame Relay Network Serving Area within a LATA, desire to send data traffic between these locations, the Customer can interconnect these locations through the following two options:

(1) Dedicated Connection:

The Customer subscribes to additional Customer Connections (or Ports) in each Network Serving Area which are enabled to support inter-serving area connectivity and Packet Service Line Extensions to connect them. These additional rate elements will be used solely to transport this Customer's data traffic between affected Frame Relay Network Serving Areas. Feature Charges apply for CIRs associated with PVCs through each connection.

(2) Shared Connection:

The Company may establish facilities between Frame Relay Service switching equipment in different Network Serving Areas in the same LATA and may allow Customers to share bandwidth on these facilities; where these shared facilities are available to Customers, a shared connection is an option. The Customer must establish one or more Inter-Network Serving Area Links that extend between Frame Relay switches. Each of these links has an associated CIR. One PVC exists between both Customer premises through each link. All CIRs on this PVC must have the same value. Charges for the Inter-Network Serving Area Link are applied as follows:

- the Inter-Network Serving Area Link Establishment is charged at each end of the link,
- the Inter-Network Serving Area Link CIR is charged at each end of the link.

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3.3 Frame Relay Service, (Cont'd.)

3.3.6 Rates and Charges

Rates and charges for Frame Relay Service are contained in Section 4.2 of the Tariff and consist of the following elements:

- (i) Customer Connection (or Port) to Frame Relay Service
- (ii) Frame Relay Service Features
- (iii) Inter-Network Serving Area Links

Frame Relay service provide by the Company is available in two price plans: the Stand Alone price plan and the Integrated Package price plan. "Stand-Alone" pricing will be applied to Customers who purchase Frame Relay service without a BellSouth® Business Class Family of Services contract. "Integrated Package" pricing will be applied to Customers who purchase Frame Relay service in conjunction with a BellSouth® Business Class Family of Services contract.

(A) Stand-Alone Price Plan

Service is offered on a month to month basis. In addition, the Customer may elect to contract for service under Payment Plan No. 1 as described in Section 6.3 of this Tariff. Available payment options and service periods are as follows:

- (1) Payment Option A The Customer may select a service period of either 1 year (12 full months) or 2 years (24 full months).
- (2) Payment Option B A service period of 3 years (36 full months) applies.

Upon expiration of the contracted service period or Payment Option, Stand-Alone price plan Customers may elect to extend their existing service periods an additional three (3) or six (60) months at their previously contracted rates and charges.

3.3 Frame Relay Service, (Cont'd.)

3.3.6 Rates and Charges, (cont'd.)

(B) Integrated Package Price Plan

Service is offered on a month-to-month basis. In addition, the Customer may elect to contract for service under Payment Plan No. 1 as described in Section 6.3 of this Tariff. Available payment options and service periods are as follows:

- (1) Payment Option A A service period of one (1) year (12 full months) applies.
- (2) Payment Option B A service period of two (2) years (24 full months) applies.
- Payment Option C The Customer may select a service period of either three (3) years (36 full months), four (4) years (48 full months) or five (5) years (60 full months).

3.4 Packet Service Line

3.4.1 General

- (A) Packet Service Line service provides the Customer with a local connection to high speed frame or cell-based switched services.
- (B) Packet Service Line service provides a connection from the Customer's premises to a Company-provided data service over digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 1.536 Mbps, or 44.210 Mbps.
- (C) Packet Service Line service, as provided for in this Tariff section, is offered for intraLATA use only.
- (D) The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff.
- (E) The rates and charges set forth for Packet Service Line service provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply and will be determined on an individual case basis.
- (F) Packet Service Line service is only available when provided in conjunction with Frame Relay Service as contained in 3.3 of this Tariff.
- (G) Suspension of service is not allowed.
- **(H)** The minimum service period is one month.

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3.4 Packet Service Line, (Cont'd.)

3.4.1 General, (cont'd.)

(I) Fast Packet Option (FPO)

- (1) The Fast Packet Option (FPO) of Packet Service Line service is only available when used in conjunction with Frame Relay Service as described in Section 3.3 of this Tariff. The Fast Packet Option is used to connect a Customer premises with the Company's Frame Relay Service network Serving Area Point.
- The Fast Packet Option is designed to transmit digital data signals at speeds of 56 Kbps, 64 Kbps, 1.536 Mbps and 44.210 Mbps.
- (3) The Fast Packet Option operating at a transmission speed of 1.536 Mbps must be provisioned with Bipolar with 8 Zero Substitution (B8ZS) and Extended Superframe (ESF) if such service is to support a Customer connection that is 64 Kbps or a higher speed that is a multiple of 64 Kbps.
- (4) The nonrecurring charge(s) for the applicable rate elements in Sections 4.3 and 4.5 apply if the Customer requests a change in transmission speed on a Fast Packet Option to a higher or lower speed.

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3.4 Packet Service Line, (Cont'd.)

3.4.2 Explanation of Terms

(A) Packet Service Line

The link from the Customer's premises to the Customer's serving wire center.

(B) Packet Service Line Extension

When a Customer's serving wire center is not a Serving Area Point, a Packet Service Line Extension is used to connect the serving wire center to the closest Serving Area Point. The Packet Service Line Extension is associated with a Packet Service Line.

The Packet Service Line Extension is measured on a per mile basis in airline miles from a serving wire center that is not a Serving Area Point to a Serving Area Point.

(C) Network Serving Area

Certain serving wire centers are designated Serving Area Points. A Network Serving Area is comprised of all the Serving Area Points in a geographic area.

(D) Serving Area Point

A Company serving wire center that is designated as a member of the Network Serving Area.

3.4 Packet Service Line, (Cont'd.)

3.4.3 Obligations of Customer

- (A) When Customer provided equipment (CPE) is connected with Packet Service Line service, the Customer or authorized user must provide equipment to perform the function of the Digital Terminating Equipment (DTE). The DTE provided by the Customer is required at a Customer's premises to perform such functions as:
 - Proper termination of service
 - Amplification
 - Signal shaping
 - Remote Loopback
- Where Packet Service Line service is available under this Tariff for use in connection with Customer provided equipment (CPE), the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the CPE does not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's service. Upon notice from the Company that the equipment provided by a Customer is causing or is likely to cause such hazard or interference, the Customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- (C) When CPE is connected to Packet Service Line service, the Customer shall be responsible for:
 - (1) Compatibility of the CPE to Packet Service Line service. This includes replacing the DTE due to technological changes in the network, and
 - (2) Testing and sectionalization and clearance of trouble conditions or service difficulties on any CPE which is connected to Packet Service Line service.
- (D) The Customer's responsibility shall include cooperative testing with the Company as may be necessary.

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3.4 Packet Service Line, (Cont'd.)

3.4.4 Responsibility of the Company

- (A) The Company shall not be responsible for installations, operation, or maintenance of any CPE. Where such CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Packet Service Line service and to the maintenance and operation of such facilities in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for:
 - (1) The through transmission signals generated by such equipment, or for the quality of, or defects in, such transmission,
 - (2) The reception of signals by such equipment, or
 - (3) Damage to CPE provided by a Customer to an authorized user during testing.
- (B) The Company shall not be responsible to the Customer, if changes in any of the facilities, operations, or procedures of the Company utilized in provisioning of Packet Service Line service render any facilities provided by a Customer obsolete or require modifications or alteration of such equipment or otherwise affect its use or performance.
- (C) The Company undertakes to maintain and repair the facilities which it furnishes. The Customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

3.4 Packet Service Line, (Cont'd.)

3.4.5 Provision of Service

- (A) The design, maintenance, and operation of Packet Service Line service contemplates data communications originating or terminating at stations of the Customer.
- **(B)** A move involves a change in the physical location of one of the following:
 - the point of interface at the Customer's premises
 - the Customer's premises
- (C) Any move of service will be treated as a discontinuance and start of service at the new point of interface or new Customer premises. All associated nonrecurring charges will apply.
- (D) Customer requests for moves of service under Payment Plan No. 1 will be subject to the conditions stated in Section 6.3 of this Tariff including new minimum service periods or termination liability charges as may be applicable.

3.4 Packet Service Line, (Cont'd.)

3.4.6 Rates and Charges

Rates and charges for Packet Service Line service are contained in Section 4.3 of the Tariff and consist of the following elements:

- (i) Packet Service Line
- (ii) Packet Service Line Extension

There are two basic groups of Packet Service Lines and Packet Service Line Extensions. The first group, Type I, applies to customer premises where the Incumbent Local Exchange Carrier (ILEC) is BellSouth Telecommunications, Inc. (i.e, where the customer premises are located within the BellSouth Telecommunication, Inc. franchise service area). Type II Packet Service Lines and Packet Service Line Extensions apply to customer premises where the ILEC is an Independent Telephone Company (i.e, where the customer premises are located outside of the BellSouth Telecommunication, Inc. franchise service area). A Type II Packet Service Line always requires a Type II Packet Service Line Extension.

Mileage associated with Packet Extension Line Service is calculated between a serving wire center and Serving Area Point according to Section 3.2.1 of this Tariff.

Packet Service Line service provided by the Company is available in two price plans: the Stand-Alone price plan and the Integrated Package price plan. "Stand-Alone" pricing will be applied to Customers who purchase Packet Service Line service without a BellSouth® Business Class Family of Services contract. "Integrated Package" pricing will be applied to Customers who purchase Packet Service Line service in conjunction with a BellSouth® Business Class Family of Services contract.

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3.4 Packet Service Line, (Cont'd.)

3.4.6 Rates and Charges, (cont'd.)

(A) Stand-Alone Price Plan

Service is offered on a month-to-month basis. In addition, the Customer may elect to contract for service under Payment Plan No. 1 as described in Section 6.3 of this Tariff. Available payment options and service periods are as follows:

- (1) Payment Option A The Customer may select a service period of one (1) year (12 full months) or two (2) years (24 full months) for Type I Packet Service Lines and one (1) year (12 full months) for Type II Packet Service Lines.
- Payment Option B A service period of three (3) years (36 full months) applies for Type I Packet Service Lines and two (2) years (24 full months) for Type II Packet Service Lines.
- (3) Payment Option C A service period of three (3) years (36 full months) is available for Type II Packet Service Lines.

Upon expiration of the contracted service period or Payment Option, Stand-Alone price plan Customers may elect to extend their existing service periods an additional three (3) or six (6) months at their previously contracted rates and charges

If, prior to fulfilling the service period under PP-1, the Customer requests a change in transmission speed on a Fast Packet Option (to a higher or lower speed), a Termination Liability Charge will not be applied.

3.4 Packet Service Line, (Cont'd.)

3.4.6 Rates and Charges, (cont'd.)

(B) Integrated Package Price Plan

Service is offered on a month to month basis. In addition, the Customer may elect to contract for service under Payment Plan No. 1 as described in Section 6.3 of this Tariff. Available payment options and service periods are as follows:

- (1) Payment Option A A service period of one (1) year (12 full months) applies.
- (2) Payment Option B A service period of two (2) years (24 full months) applies.
- (3) Payment Option C The Customer may select a service period of either three (3) years (36 full months), four (4) years (48 full months) or five (5) years (60 full months).

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SECTION 4 - RATES AND CHARGES

4.1 General

Customers are billed based on their usage of BellSouth Long Distance's services. Rates may vary by service type, time of day, day of week, distance, and calling volume. Fixed recurring charges, not dependent upon usage, are billed in advance. Usage-based charges are billed after each usage cycle.

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SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Frame Relay Service, Stand-Alone Price Plan

4.2.1 Customer Connection (Port) to Frame Relay Service

A minimum of one Customer Connection (or Port) is required per Customer to subscribe to Frame Relay Service. Rates for each Customer Connection are listed below and vary 1) by speed of the connection and 2) length of term.

		Non-	Month	Option A	
		Recurring	To	1 or 2	Option B
		Charge	Month	Years	3 Years
(A)	At 56 Kbps	\$425.00	\$85.00	\$74.00	\$54.00
(B)	At 64 Kbps	\$425.00	\$85.00	\$74.00	\$54.00
(C)	At 112 Kbps	\$475.00	\$120.00	\$104.00	\$74.00
(D)	At 128 Kbps	\$475.00	\$120.00	\$104.00	\$74.00
(E)	At 192 Kbps	\$475.00	\$190.00	\$165.00	\$125.00
(F)	At 256 Kbps	\$475.00	\$240.00	\$207.00	\$147.00
(G)	At 320 Kbps	\$475.00	\$300.00	\$259.00	\$184.00
(H)	At 384 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(I)	At 448 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(J)	At 512 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(K)	At 576 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(L)	At 640 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(M)	At 704 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(N)	At 768 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(O)	At 1024 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(P)	At 1152 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(Q)	At 1.536 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
(R)	At 44.210 Kbps	\$1,225.00	\$3,500.00	\$3,250.00	\$3,000.00

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Frame Relay Service, Stand-Alone Price Plan, (Cont'd.)

4.2.2 Frame Relay Service Feature Charges

(A) PVC Committed Information Rate (CIR)

The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC. Rates for each CIR are listed below and vary 1) by speed of the associated connection. No term discounts apply. One CIR charge applies per PVC (Duplex).

		Non-	
		Recurring	Monthly
		Charge	Rate
(1)	0 Kbps	\$50.00	\$4.00
(2)	8 Kbps	\$50.00	\$20.00
(3)	16 Kbps	\$50.00	\$20.00
(4)	32 Kbps	\$50.00	\$20.00
(5)	56 Kbps	\$50.00	\$30.00
(6)	64 Kbps	\$50.00	\$32.00
(7)	128 Kbps	\$50.00	\$42.00
(8)	256 Kbps	\$50.00	\$62.00
(9)	384 Kbps	\$50.00	\$86.00
(10)	512 Kbps	\$50.00	\$106.00
(11)	768 Kbps	\$50.00	\$190.00
(12)	1.536 Mbps	\$50.00	\$284.00
(13)	4 Mbps	\$50.00	\$404.00
(14)	10 Mbps	\$50.00	\$744.00
(15)	16 Mbps	\$50.00	\$1,304.00
(16)	34 Mbps	\$50.00	\$3,404.00
(17)	44.210 Mbps	\$50.00	\$4,404.00

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Frame Relay Service, Stand-Alone Price Plan, (Cont'd.)

4.2.3 Inter-Network Serving Area Link

(A) Committed Information Rate, per Link (Duplex)

		Non-	
		Recurring	Monthly
		Charge	Rate
(1)	8 Kbps	\$20.00	\$20.00
(2)	16 Kbps	\$20.00	\$20.00
(3)	32 Kbps	\$20.00	\$20.00
(4)	56 Kbps	\$20.00	\$30.00
(5)	64 Kbps	\$20.00	\$32.00
(6)	128 Kbps	\$20.00	\$40.00
(7)	256 Kbps	\$20.00	\$70.00
(8)	384 Kbps	\$20.00	\$110.00
(9)	512 Kbps	\$20.00	\$140.00
(10)	768 Kbps	\$20.00	\$300.00
(11)	1.536 Mbps	\$20.00	\$450.00
(12)	4 Mbps	\$20.00	\$1,000.00
(13)	10 Mbps	\$20.00	\$1,300.00
(14)	16 Mbps	\$20.00	\$1,600.00
(15)	34 Mbps	\$20.00	\$4,200.00
(16)	44.210 Mbps	\$20.00	\$5,000.00

4.3 Packet Service Line, Stand - Alone Price Plan

4.3.1 Packet Service Line - Fast Packet Option

(A) Type I, Per Packet Service Line

	Non-	Month	A	B 3 Years	
	Recurring	To	1 or 2		
	Charge	Month	Years		
56 Kbps	\$ 450.00	\$ 70.00	\$ 61.00	\$ 51.00	
64 Kbps	\$ 450.00	\$ 70.00	\$ 61.00	\$ 51.00	
1.536 Mbps	\$ 465.00	\$ 155.00	\$ 146.00	\$ 136.00	
44.210 Mbps	\$1,000.00	\$1,500.00	\$1,400.00	\$1,300.00	

(B) Type II, Per Packet Service Line

	Non-	Month	A	В	
	Recurring	To	1 or 2	3	
	Charge	Month	Years	Years	
56 Kbps	\$ 450.00	\$ 105.00	\$ 105.00	\$ 97.00	
64 Kbps	\$ 450.00	\$ 105.00	\$ 105.00	\$ 97.00	
1.536 Mbps	\$ 450.00	\$ 111.00	\$ 111.00	\$ 111.00	

4.3 Packet Service Line, Stand - Alone Price Plan, (Cont'd.)

4.3.2 Type I Packet Service Line Extension - Fast Packet Option

(A) An Extension less than 20 miles, Per Extension

	No	Non- Recurring		Month To		A 1 or 2		В	
	Recui							3	
	Cha	rge	Month		Years		Years		
56 Kbps	\$ 75	5.00	\$	20.00	\$	15.00	\$	10.00	
64 Kbps	\$ 75	5.00	\$	20.00	\$	15.00	\$	10.00	
1.536 Mbps	\$ 120	0.00	\$	160.00	\$	120.00	\$	95.00	
44.210 Mbps	\$ 350	0.00	\$1,	,725.00	\$1	,640.00	\$1,	500.00	

(B) An Extension 20 - 50 miles, Per Extension

	Non-	Month	A	В	
	Recurring	To	1 or 2	3	
	Charge	Month	Years	Years	
56 Kbps	\$ 75.00	\$ 30.00	\$ 23.00	\$ 15.00	
64 Kbps	\$ 75.00	\$ 30.00	\$ 23.00	\$ 15.00	
1.536 Mbps	\$ 120.00	\$ 280.00	\$ 210.00	\$ 140.00	
44.210 Mbps	\$ 350.00	\$2,600.00	\$2,480.00	\$2,350.00	

- 4.3 Packet Service Line, Stand Alone Price Plan, (Cont'd.)
 - 4.3.2 Type I Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (C) An Extension 51 75 miles, Per Extension

		Non-	Month		A		В	
	R	Recurring		To		1 or 2		3
	(Charge		Month		Years		Years
56 Kbps	\$	75.00	\$	50.00	\$	38.00	\$	25.00
64 Kbps	\$	75.00	\$	50.00	\$	38.00	\$	25.00
1.536 Mbps	\$	120.00	\$	380.00	\$	285.00	\$	190.00
44.210 Mbps	\$	350.00	\$3	,310.00	\$3	,150.00	\$2	,995.00

4.3 Packet Service Line, Stand - Alone Price Plan, (Cont'd.)

4.3.2 Type I Packet Service Line Extension - Fast Packet Option, (cont'd.)

(D) An Extension 76 - 100 miles, Per Extension

		Non-	Month		\mathbf{A}		В		
	I	Recurring		To		1 or 2		3	
		Charge		Month		Years		Years	
56 Kbps	\$	75.00	\$	60.00	\$	45.00	\$	30.00	
64 Kbps	\$	75.00	\$	60.00	\$	45.00	\$	30.00	
1.536 Mbps	\$	120.00	\$	500.00	\$	375.00	\$	250.00	
44.210 Mbps	\$	350.00	\$4	,025.00	\$3	,825.00	\$3	,635.00	

(E) An Extension 101 - 125 miles, Per Extension

		Non-	Month		\mathbf{A}		В	
	R	Recurring		To		1 or 2		3
	(Charge		Month		Years		Years
56 Kbps	\$	75.00	\$	70.00	\$	53.00	\$	35.00
64 Kbps	\$	75.00	\$	70.00	\$	53.00	\$	35.00
1.536 Mbps	\$	120.00	\$	600.00	\$	450.00	\$	300.00
44.210 Mbps	\$	350.00	\$4	,395.00	\$4	,180.00	\$3	,970.00

- 4.3 Packet Service Line, Stand Alone Price Plan, (Cont'd.)
 - 4.3.2 Type I Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (F) An Extension more than 125 miles, Per Extension

		Non-	Month To Month		A 1 or 2 Years		B 3 Years	
	R	ecurring						
		Charge						
56 Kbps	\$	75.00	\$	80.00	\$	60.00	\$	40.00
64 Kbps	\$	75.00	\$	80.00	\$	60.00	\$	40.00
1.536 Mbps	\$	120.00	\$	700.00	\$	525.00	\$	375.00
44.210 Mbps	\$	350.00	\$4	,600.00	\$4	,385.00		.175.00

4.3 Packet Service Line, Stand - Alone Price Plan, (Cont'd.)

4.3.3 Type II Packet Service Line Extension - Fast Packet Option

(A) An Extension less than 9 Miles

(1) Per Extension - Interoffice Channel Fixed Charge

	Non-	Month	\mathbf{A}	В	
	Recurring	To	1 or 2	3	
	Charge	Month	Years	Years	
56 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00	
64 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00	
1.536 Mbps	\$ 150.00	\$ 40.00	\$ 40.00	\$ 37.00	

(2) Per Extension - Interoffice Channel Mileage Charge, Per Mile

	Non-	Month	A	B 3	
	Recurring	To	1 or 2		
	Charge	Month	Years	Years	
56 Kbps	\$	\$ 4.00	\$ 4.00	\$ 4.00	
64 Kbps	\$	\$ 4.00	\$ 4.00	\$ 4.00	
1.536 Mbps	\$	\$ 47.00	\$ 47.00	\$ 17.00	

4.3 Packet Service Line, Stand - Alone Price Plan, (Cont'd.)

4.3.3 Type II Packet Service Line Extension - Fast Packet Option, (cont'd.)

(B) An Extension 9-25 Miles

(1) Per Extension - Interoffice Channel Fixed Charge

	Non-	Month	A	B 3	
	Recurring	To	1 or 2		
	Charge	Month	Years	Years	
56 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00	
64 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00	
1.536 Mbps	\$ 150.00	\$ 40.00	\$ 40.00	\$ 37.00	

(2) Per Extension - Interoffice Channel Mileage Charge, Per Mile

	Non-]	Month To Month		A 1 or 2 Years		B 3 Years	
	Recurring							
	Charge]						
56 Kbps	\$	\$	4.00	\$	4.00	\$	4.00	
64 Kbps	\$	\$	4.00	\$	4.00	\$	4.00	
1.536 Mbps	\$	\$	47.00	\$	47.00	\$	17.00	

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4.3 Packet Service Line, Stand - Alone Price Plan, (Cont'd.)

4.3.3 Type II Packet Service Line Extension - Fast Packet Option, (cont'd.)

(C) An Extension more than 25 Miles

(1) Per Extension - Interoffice Channel Fixed Charge

	Non-	Month	\mathbf{A}	В
	Recurring	To	1 or 2	3
	Charge	Month	Years	Years
56 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00
64 Kbps	\$ 80.00	\$ 21.00	\$ 21.00	\$ 19.00
1.536 Mbps	\$ 150.00	\$ 40.00	\$ 40.00	\$ 37.00

(2) Per Extension - Interoffice Channel Mileage Charge, Per Mile

	Non-		Month		A	В	
	F	Recurring	To		1 or 2		3
		Charge	Month		Years		Years
(a) 56 Kbps	\$		\$ 4.00	\$	4.00	\$	4.00
(b) 64 Kbps	\$		\$ 4.00	\$	4.00	\$	4.00
(c) 1.536 Mbps	\$		\$ 47.00	\$	47.00	\$	17.00

4.4 Frame Relay Service, Integrated Package Price Plan

4.4.1 Customer Connection (Port) to Frame Relay Service

A minimum of one Customer Connection (or Port) is required per Customer to subscribe to Frame Relay Service. Rates for each Customer Connection are listed below and vary 1) by speed of the connection and 2) length of term.

		Non-	Month	Option A	Option B	Option C
		Recurring	To	1	2	3 to 5
		Charge	Month	<u>Year</u>	Years	Years
(A)	At 56 Kbps	\$425.00	\$89.00	\$78.00	\$76.00	\$57.00
(B)	At 64 Kbps	\$425.00	\$89.00	\$78.00	\$76.00	\$57.00
(C)	At 112 Kbps	\$475.00	\$126.00	\$109.00	\$107.00	\$78.00
(D)	At 128 Kbps	\$475.00	\$126.00	\$109.00	\$107.00	\$78.00
(E)	At 192 Kbps	\$475.00	\$200.00	\$173.00	\$170.00	\$131.00
(F)	At 256 Kbps	\$475.00	\$252.00	\$217.00	\$213.00	\$154.00
(G)	At 320 Kbps	\$475.00	\$315.00	\$272.00	\$267.00	\$193.00
(H)	At 384 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(I)	At 448 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(J)	At 512 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(K)	At 576 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(L)	At 640 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(M)	At 704 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(N)	At 768 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(O)	At 1024 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(P)	At 1152 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(Q)	At 1.536 Kbps	\$550.00	\$457.00	\$424.00	\$416.00	\$361.00
(R)	At 44.210 Kbps	\$1,225.00	\$3,765.00	\$3,413.00	\$3,347.00	\$3,150.00

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4.4 Frame Relay Service, Integrated Package Price Plan, (Cont'd.)

4.4.2 Frame Relay Service Feature Charges

(A) PVC Committed Information Rate (CIR)

The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC. Rates for each CIR are listed below and vary 1) by speed of the associated connection. No term discounts apply. One CIR charge applies per PVC (Duplex).

		Non-	
		Recurring	Monthly
		Charge	Rate
(1)	0 Kbps	\$50.00	\$4.00
(2)	8 Kbps	\$50.00	\$21.00
(3)	16 Kbps	\$50.00	\$21.00
(4)	32 Kbps	\$50.00	\$21.00
(5)	56 Kbps	\$50.00	\$32.00
(6)	64 Kbps	\$50.00	\$34.00
(7)	128 Kbps	\$50.00	\$44.00
(8)	256 Kbps	\$50.00	\$65.00
(9)	384 Kbps	\$50.00	\$90.00
(10)	512 Kbps	\$50.00	\$111.00
(11)	768 Kbps	\$50.00	\$200.00
(12)	1.536 Mbps	\$50.00	\$298.00
(13)	4 Mbps	\$50.00	\$350.00
(14)	10 Mbps	\$50.00	\$566.00
(15)	16 Mbps	\$50.00	\$911.00
(16)	34 Mbps	\$50.00	\$1,903.00
(17)	44.210 Mbps	\$50.00	\$2,593.00

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4.4 Frame Relay Service, Integrated Package Price Plan, (Cont'd.)

4.4.3 Inter-Network Serving Area Link

(A) Committed Information Rate, per Link (Duplex)

		Non-	
		Recurring	Monthly
		Charge	Rate
(1)	8 Kbps	\$20.00	\$21.00
(2)	16 Kbps	\$20.00	\$21.00
(3)	32 Kbps	\$20.00	\$21.00
(4)	56 Kbps	\$20.00	\$31.00
(5)	64 Kbps	\$20.00	\$33.00
(6)	128 Kbps	\$20.00	\$42.00
(7)	256 Kbps	\$20.00	\$74.00
(8)	384 Kbps	\$20.00	\$116.00
(9)	512 Kbps	\$20.00	\$147.00
(10)	768 Kbps	\$20.00	\$315.00
(11)	1.536 Mbps	\$20.00	\$473.00
(12)	4 Mbps	\$20.00	\$1,050.00
(13)	10 Mbps	\$20.00	\$1,365.00
(14)	16 Mbps	\$20.00	\$1,680.00
(15)	34 Mbps	\$20.00	\$4,410.00
(16)	44.210 Mbps	\$20.00	\$5,250.00

4.5 Packet Service Line, Integrated Package Price Plan

4.5.1 Packet Service Line - Fast Packet Option

(A) Type I, Per Packet Service Line

	Non-	Month	Option A	Option B	Option C
	Recurring	To	1	2	3 to 5
	Charge	Month	Year	Years	Years
56 Kbps	\$450.00	\$74.00	\$64.00	\$63.00	\$54.00
64 Kbps	\$450.00	\$74.00	\$64.00	\$63.00	\$54.00
1.536 Mbps	\$465.00	\$163.00	\$153.00	\$150.00	\$143.00
44.210 Mbps	\$1,000.00	\$1,575.00	\$1,470.00	\$1,442.00	\$1,365.00

(B) Type II, Per Packet Service Line

	Non- Recurring Charge	Month	Option A	Option B	Option C	
		To	1	2	3 Years	
		Month	Year	Years		
56 Kbps	\$450.00	\$99.00	\$99.00	\$85.00	\$85.00	
64 Kbps	\$450.00	\$99.00	\$99.00	\$85.00	\$85.00	
1.536 Mbps	\$450.00	\$165.00	\$165.00	\$139.00	\$139.00	

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4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)

4.5.2 Type I Packet Service Line Extension - Fast Packet Option

(A) An Extension less than 20 miles, Per Extension

	Non-	Month	Option A	Option B	Option C
	Recurring	To	1	2	3 to 5
	Charge	Month	Year	Year	Years
56 Kbps	\$75.00	\$21.00	\$16.00	\$15.00	\$11.00
64 Kbps	\$75.00	\$21.00	\$16.00	\$15.00	\$11.00
1.536 Mbps	\$120.00	\$168.00	\$126.00	\$124.00	\$100.00
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB

(B) An Extension 20 - 50 miles, Per Extension

	Non-	Month Option A		Option B	Option C	
	Recurring	To	1	2	3 to 5	
	Charge	Month	Year	Year	Years	
56 Kbps	\$75.00	\$32.00	\$24.00	\$24.00	\$16.00	
64 Kbps	\$75.00	\$32.00	\$24.00	\$24.00	\$16.00	
1.536 Mbps	\$120.00	\$294.00	\$221.00	\$216.00	\$147.00	
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB	

4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)

4.5.2 Type I Packet Service Line Extension - Fast Packet Option, (cont'd.)

(C) An Extension 51 - 75 miles, Per Extension

	Non-	Month	Option A	Option B	Option C
	Recurring	To	1	2	3 to 5
	Charge	Month	Year	Year	Years
56 Kbps	\$75.00	\$53.00	\$40.00	\$39.00	\$26.00
64 Kbps	\$75.00	\$53.00	\$40.00	\$39.00	\$26.00
1.536 Mbps	\$120.00	\$399.00	\$299.00	\$294.00	\$200.00
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB

4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)

4.5.2 Type I Packet Service Line Extension - Fast Packet Option, (cont'd.)

(D) An Extension 76 - 100 miles, Per Extension

	Non-	Month	Option A	Option B	Option C
	Recurring	To	1	2	3 to 5
	Charge	Month	Year	Year	Years
56 Kbps	\$75.00	\$63.00	\$47.00	\$46.00	\$32.00
64 Kbps	\$75.00	\$63.00	\$47.00	\$46.00	\$32.00
1.536 Mbps	\$120.00	\$525.00	\$394.00	\$386.00	\$263.00
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB

(E) An Extension 101 - 125 miles, Per Extension

	Non-	Month	Option A	Option B	Option C	
	Recurring	To	1	2	3 to 5	
	Charge	Month	Year	Year	Years	
56 Kbps	\$75.00	\$74.00	\$56.00	\$55.00	\$37.00	
64 Kbps	\$75.00	\$74.00	\$56.00	\$55.00	\$37.00	
1.536 Mbps	\$120.00	\$630.00	\$473.00	\$464.00	\$315.00	
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB	

4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)

4.5.2 Type I Packet Service Line Extension - Fast Packet Option, (cont'd.)

(F) An Extension more than 125 miles, Per Extension

	Non- Recurring Charge	Month To Month	Option A 1 Year	Option B 2 Year	Option C 3 to 5 Years
56 Kbps	\$75.00	\$84.00	\$63.00	\$62.00	\$42.00
64 Kbps	\$75.00	\$84.00	\$63.00	\$62.00	\$42.00
1.536 Mbps	\$120.00	\$735.00	\$551.00	\$541.00	\$394.00
44.210 Mbps	\$350.00	ICB	ICB	ICB	ICB

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- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option
 - (A) An Extension less than 9 miles
 - (1) Per Extension Interoffice Channel Fixed Charge

	Non-	Month Option A	Option A	Option B	Option C
	Recurring	To	1	2	3
	Charge	Month	Year	Years	Years
56 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
64 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
1.536 Mbps	\$150.00	\$49.00	\$49.00	\$43.00	\$43.00

- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (A) An Extension less than 9 miles, (cont'd.)
 - (2) Per Extension Interoffice Channel Mileage Charge, Per Mile

	Non- Recurring Charge	Month To	Option A 1 Year	Option B 2 Years	Option C 3 Years
		Month			
56 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
64 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
1.536 Mbps	N/A	\$59.00	\$59.00	\$21.00	\$21.00

- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (B) An Extension 9 25 Miles
 - (1) Per Extension Interoffice Channel Fixed Charge

	Non- Recurring	Month Option A To 1	Option B	Option C	
			1	2	3
	Charge	Month	Year	Years	Years
56 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
64 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
1.536 Mbps	\$150.00	\$49.00	\$49.00	\$43.00	\$43.00

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- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (B) An Extension 9 25 Miles, (cont'd.)
 - (2) Per Extension Interoffice Channel Mileage Charge, Per Mile

	Non- Recurring Charge	Month Option A To 1	Option B	Option C	
			1	2 Years	3 Years
		Month	Year		
56 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
64 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
1.536 Mbps	N/A	\$59.00	\$59.00	\$21.00	\$21.00

- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (C) An Extension more than 25 miles
 - (1) Per Extension Interoffice Channel Fixed Charge

	Non- Recurring	Month To	Option A	Option B 2	Option C
	Charge	Month	Year	Years	Years
56 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
64 Kbps	\$80.00	\$31.00	\$31.00	\$24.00	\$24.00
1.536 Mbps	\$150.00	\$49.00	\$49.00	\$43.00	\$43.00

- 4.5 Packet Service Line, Integrated Package Price Plan, (Cont'd.)
 - 4.5.3 Type II Packet Service Line Extension Fast Packet Option, (cont'd.)
 - (C) An Extension more than 25 miles, (cont'd.)
 - (2) Per Extension Interoffice Channel Mileage Charge, Per Mile

	Non- Recurring	Month	Month Option A To 1	Option B 2	Option C
		To			
	Charge	Month	Year	Years	Years
56 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
64 Kbps	N/A	\$6.00	\$6.00	\$5.00	\$5.00
1.536 Mbps	N/A	\$59.00	\$59.00	\$21.00	\$21.00

SECTION 5 - PROMOTIONS AND OPTIONAL CALLING PLANS

5.1 Promotions - General

From time to time, the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area and will comply with all applicable Authority regulations.

SECTION 6 - CONTRACTS FOR SERVICE

6.1 General

Services may be offered by the Company on a contractual basis under one of the following arrangements:

6.1.1 Payment Plans

Tariffed services provided by the Company may be offered under contract at discounted or stabilized rates to Customers who agree to use the Company's services for specific time periods or meet other service specific criteria designated by the Company. Plan availability, qualifications, and rates for services offered with Payment Plans are specified on a per service basis in Sections 3 and 4 of this tariff. Rules and regulations associated with each Payment Plan are listed in this section of the tariff. Unless otherwise specified, services furnished under a Payment Plan are subject to all general rules and regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff.

6.1.2 Specialty Service Arrangements (SSA)

Under appropriate circumstances, the Company may enter into Customer-specific Specialty Service Arrangements furnished in lieu of existing tariff offerings to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each Specialty Service Arrangement shall be negotiated on an individual case basis and be mutually agreed upon between the Customer and Company. SSAs may include discounts off of rates contained in this Tariff, waivers of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the SSA may be based partially or completely on a term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features.

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6.2 Contract Dispute Resolution (Payment Plans and SSAs)

6.2.1 Parties

Once negotiation, mediation or arbitration has commenced, the Customer and the Company will be considered the "Parties" to the dispute resolution procedures described in this section of the Tariff.

6.2.2 Mediation

The Parties agree to use good faith efforts to resolve any dispute promptly and fairly. If the Parties are unable to resolve a dispute by negotiation, both Parties agree to submit it to mediation conducted by a mutually selected mediator or, at the option of either Party, by the Center for Public Resources (CPR). The Parties, their representatives, other participants and the mediator shall hold the existence, content and result of the mediation in confidence.

6.2.3 Arbitration

If a dispute submitted to mediation is not successfully resolved, it shall be subject to binding arbitration under the then-current rules and supervision of the CPR. The Federal Arbitration Act, 9 U.S.C. Section 1 to 16, not Georgia law, will govern the arbitrability of all claims. A single arbitrator who is knowledgeable in business information, commercial matters or the telecommunications field, as applicable, will conduct the arbitration. The arbitrator's decision and award will be final and binding, and either Party may enter it in any court with jurisdiction. The arbitrator will not have authority to award punitive or other noncompensatory damages to either Party. The arbitration will be held in Atlanta. Each Party will bear its own attorney's fees and related costs associated with the arbitration. The Parties will pay all other costs and expenses of the arbitration as the rules of the CPR provide. The Parties, their representatives, other participants and the arbitrator shall hold the existence, content and result of the arbitration in confidence except that the prevailing Party shall have the right to enter the arbitration award in a court of competent jurisdiction if such entry is necessary to enforce the terms of the award.

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6.2 Contract Dispute Resolution (Payment Plans and SSAs), (cont'd.)

6.2.4 Court Proceedings

Except as permitted in this Section, neither Party may bring a case in court in connection with a dispute. If a Party disregards this restrictions, files a court case and fails to dismiss it promptly upon being notified of this provision, that Party will pay the other Party's costs and expenses, including attorney's fees, incurred after the notice in defending the court case. Each Party retains the right to obtain an injunction in court to prevent the other Party's misuse of its intellectual property or Confidential Information.

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6.3 Payment Plan No. 1 (PP-1)

6.3.1 General

The regulations specified herein are applicable to all services offered under Payment Plan No. 1 ("PP-1") as indicated in each service's respective subsection of this Tariff.

Payment Plan No. 1 allows Customers to stabilize recurring rates and charges for Company services over contractual service periods. A specific monthly rate applies for the duration of each period.

When the Customer orders service to be provided under PP-1, the Customer must designate to the Company the payment option and/or service period desired. Available payment options and service periods for each service offered under PP-1 are described in that service's specific tariff section.

6.3.2 Application of Rates and Charges

Rates stabilized under Payment Plan No. 1 are exempt from Company initiated increases.

When Customers renew or change the length of their payment option or service period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the period(s).

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6.3 Payment Plan No. 1 (Continued)

6.3.3 Termination Liability Charge

In the event that all or any part of a service is disconnected at Customer request prior to expiration of any selected payment period of greater than one month's duration, the Customer will be required to pay a Termination Liability Charge unless specifically stated otherwise in that service's specific Tariff section.

The Termination Liability Charge is determined by multiplying the number of months remaining in the contract payment period by the contracted monthly rate by 90 percent.

The Tariff provisions concerning termination liability for recurring charges only shall not be applicable to any state, county, or municipal governmental entity when there is in effect as a result of action by such entity and through a duly constituted legislative, administrative, or executive body: a statute; an ordinance; a policy directive; or a constitutional provision which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation. Provided, however, that if the governmental entity cancels the service for any reason other than the unavailability of funds, the termination liability provisions in the Tariff shall apply.

6.3 Payment Plan No. 1 (Cont'd)

6.3.4 Additions to Services

- (A) Additions of services or rate elements e.g., Ports must be under a PP-1 arrangement at rates and charges as specified in 6.3.2 preceding.
- (B) Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects in 6.3.5 following.
- (C) Additions under PP-1 arrangements are exempt from Company-initiated rate changes for all payment periods longer than one month.
- (D) Installation and any other nonrecurring charges, as specified in this Tariff, will apply to the added services.

6.3.5 Disconnect of Services

- (A) When a service or rate element, included under a PP-1 arrangement, is disconnected prior to expiration of the selected service period, Termination Liability Charges may apply as set forth in 6.3.3 preceding. Remaining services or rate elements will not be affected by such disconnections.
- (B) When a tariffed service under a PP-1 arrangement is disconnected prior to the expiration of a selected service period as a result of a Customer requested change of a service which is specifically allowed without Termination Liability Charge as set forth in that service's tariff, Termination Liability Charges will not apply when the completed service period is at least the minimum period allowable under the specific service's Payment Option (as defined in the service's specific tariff section) or twenty-five percent of the length of the originally selected PP-1 service period, whichever is greater.

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6.3 Payment Plan No. 1, (Cont'd)

6.3.6 Requests for Changes in Length of Optional Payment Period

Subsequent to the establishment of a contract with a PP-1 period, and prior to the completion of that period, the existing payment period may be replaced by:

- (A) A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement subject to the following conditions:
 - (1) No credit will be given for payments made during the formerly selected period.
 - (2) The new payment period begins with the new PP-1 arrangement effective date,
 - (3) No termination charge applies for the remaining portion of the former payment period.
 - (4) Nonrecurring charges will not be reapplied.
- (B) A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement subject to the following conditions:
 - (1) No credit will be given for payments made during the formerly selected period.
 - The new payment period begins with the new PP-1 arrangement effective date.
 - (3) A Termination Liability Charge applies for the remaining portion of the former payment period,
 - (4) Nonrecurring charges will not be reapplied

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6.3 Payment Plan No. 1, (Cont'd.)

6.3.7 Renewal Options

(A) The Customer may renew a Payment Plan according to one of the following renewal options:

(1) Renewal Option 1

Prior to completion of the current payment period available under the PP-1 arrangement may be selected at the rates in affect for new Customers at the time of the renewal. The Customer will be charged at the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.

(2) Renewal Option 2

If the Customer does not elect an additional payment period or does not request discontinuance of service, service will be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in this Tariff. The Customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments when approved by regulatory authority.

- (B) Non-Recurring charges are not applicable for rate elements renewed under PP-1. Any new rate element added at the time of renewal will be subject to all appropriate non-recurring charges.
- (C) The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.
- (D) When a Customer renews a PP-1 arrangement, the rates and charges in effect on the first day of service of the renewal will apply.

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6.3 Payment Plan No. 1 (Cont'd.)

6.3.7 Renewal Options, (cont'd.)

- Recognition of previous service will be given to Customers who renew an existing PP-1 arrangement for all associated rate elements at the same location(s), provided that the length of the new PP-1 arrangement is at least the minimum service period allowable under Payment Option A (as defined in the service specific tariff section) or equals/exceeds the remaining service period of the original PP-1 arrangement,
- (F) Recognition of previous service back to the actual service date will be given to month-to-month Customers who convert to a PP-1 arrangement.

6.3.8 Transfer of Service

Service may be transferred to a new Customer at the same location upon prior written concurrence by the new Customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing PP-1 arrangement. The new Customer will be subject to all provisions and equipment configurations currently in effect for the previous Customer. Regulations concerning transfer of service between subscribers are stated in other sections of this Tariff.

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6.3 Payment Plan No. 1 (Cont'd.)

6.3.9 Moves of Service(s)

Payment options and service periods will not be affected nor will Termination Liability Charges apply when a Customer requests a move of service under PP-1 from one location to another location subject to the following:

- (A) The original and new premises locations must be in Company territory within the same state.
- (B) The move from the original location to the new location must be completed within thirty days of the original premises disconnect date.
- (C) No lapse in billing will occur for moves of service under PP-1,
- (D) Orders to disconnect the existing service and re-establish it at the new location must be related.
- (E) Any rate elements such as, Ports from the original location that are not reestablished at the new location will be subject to applicable Termination Liability Charges.
- (F) All regulations and charges for changes made to the service coincident to that move shall apply.
- (G) All appropriate nonrecurring charges for moves of service as specified in this Tariff will apply.

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